

Fig. 1

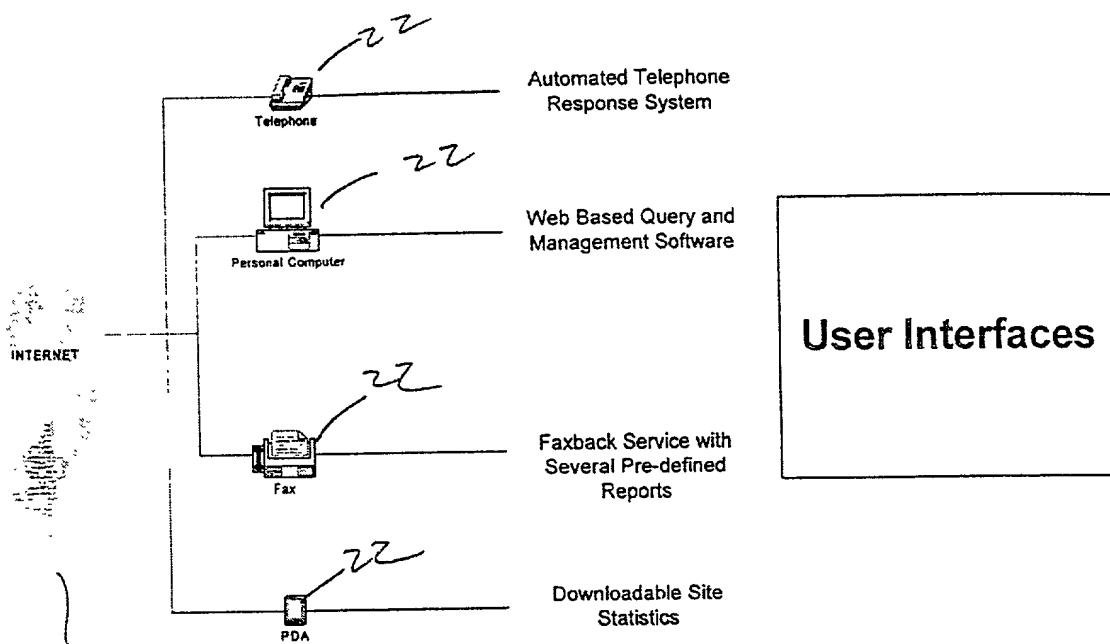


FIG. 2

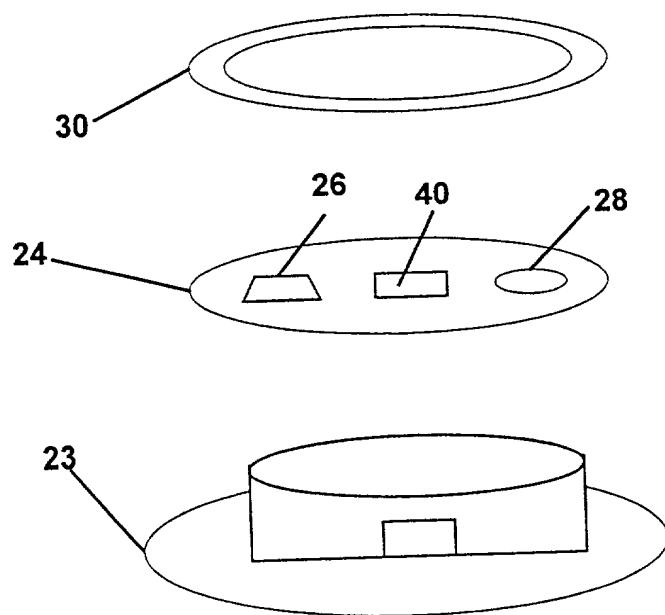
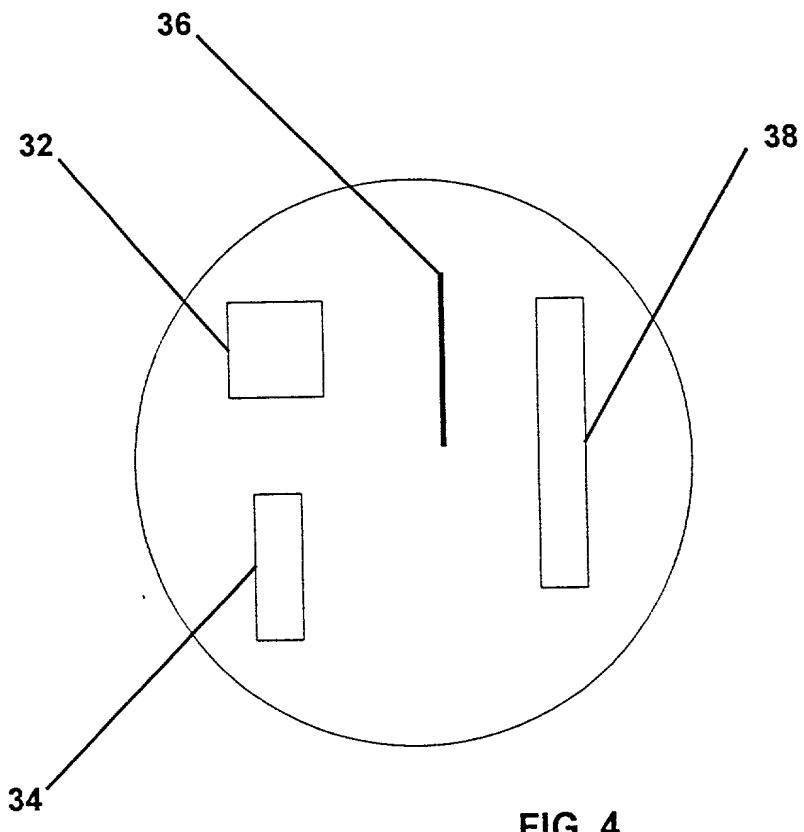


FIG. 3



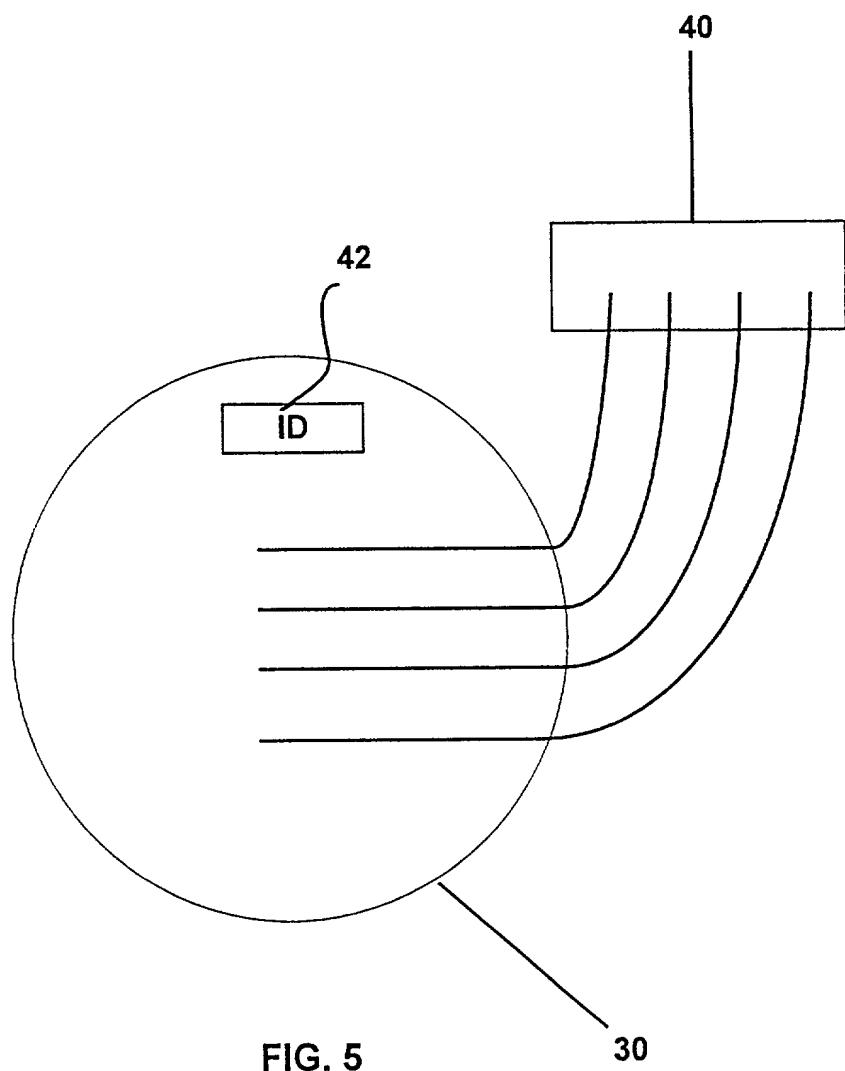


FIG. 5

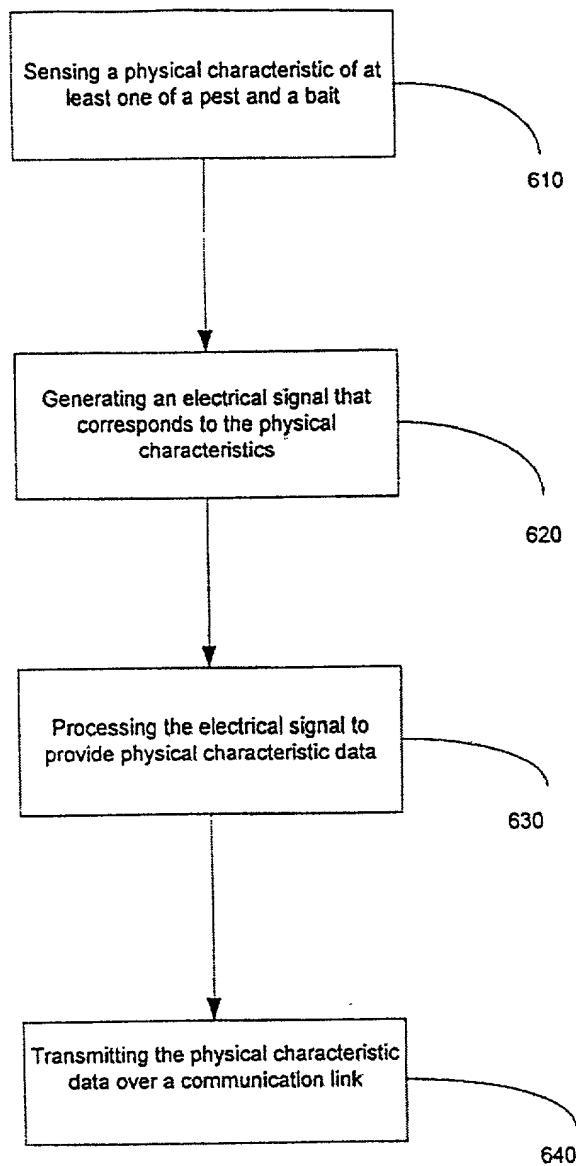


FIG. 6A

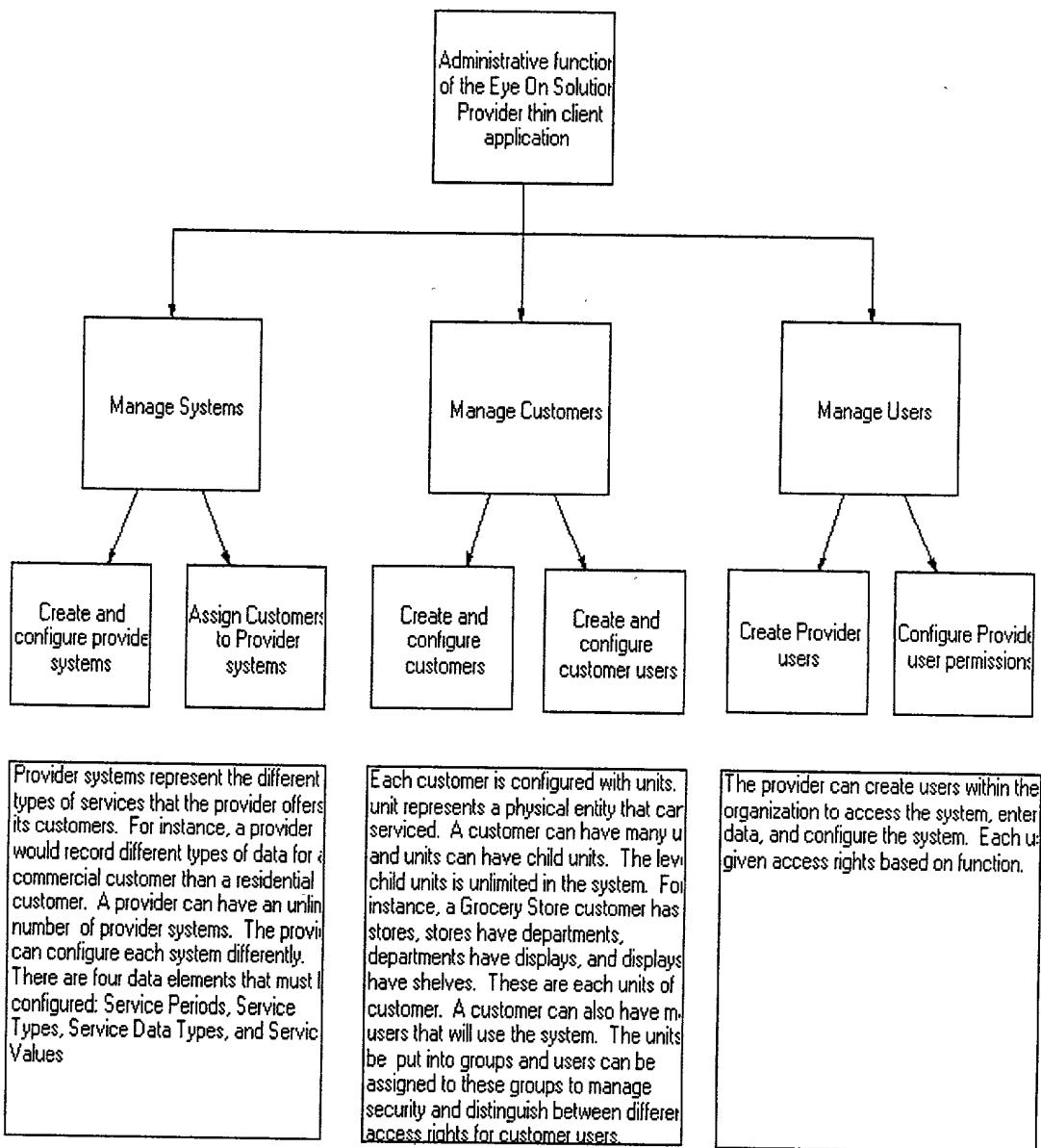


Fig. 6B

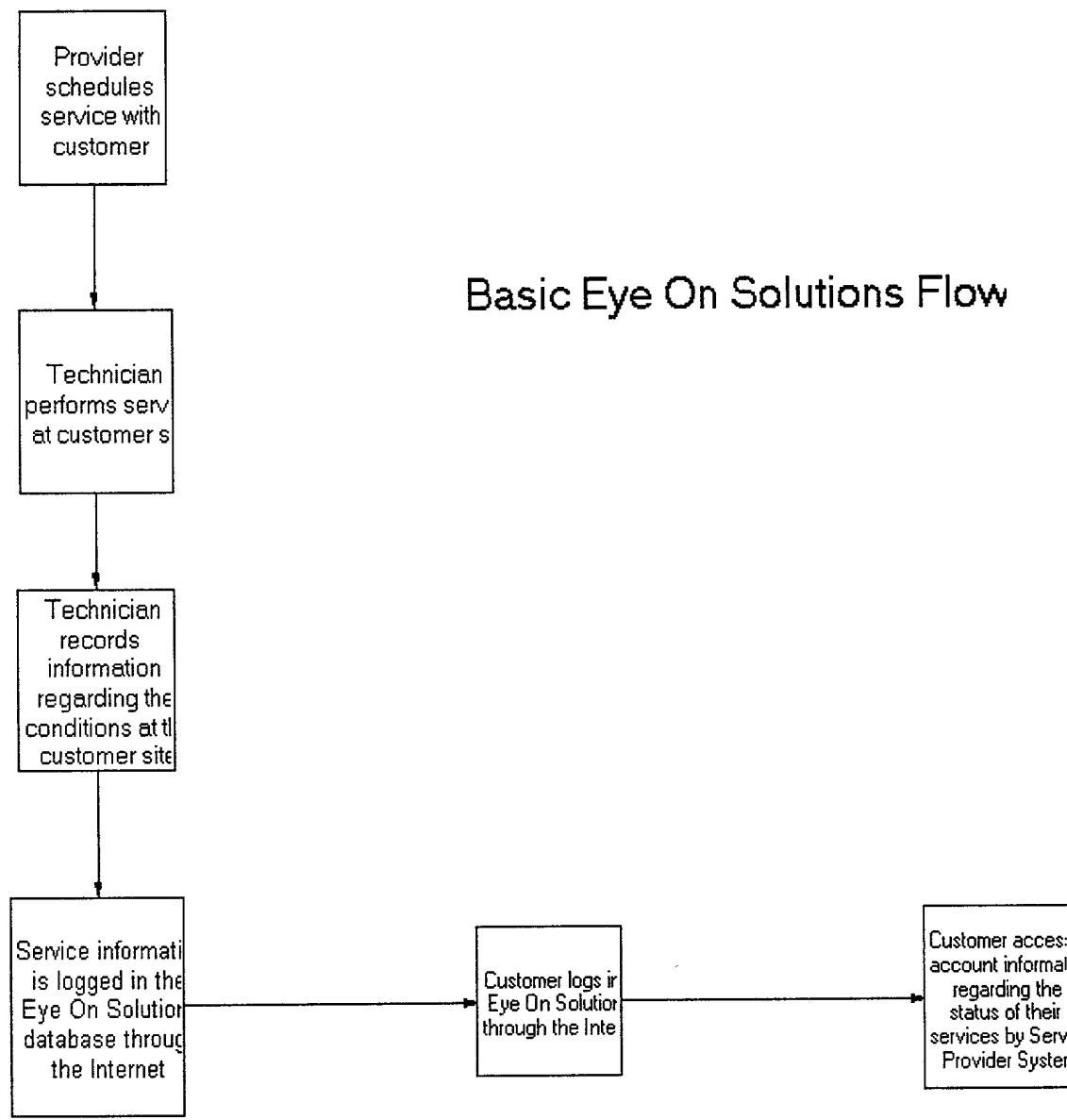


Fig. 6C

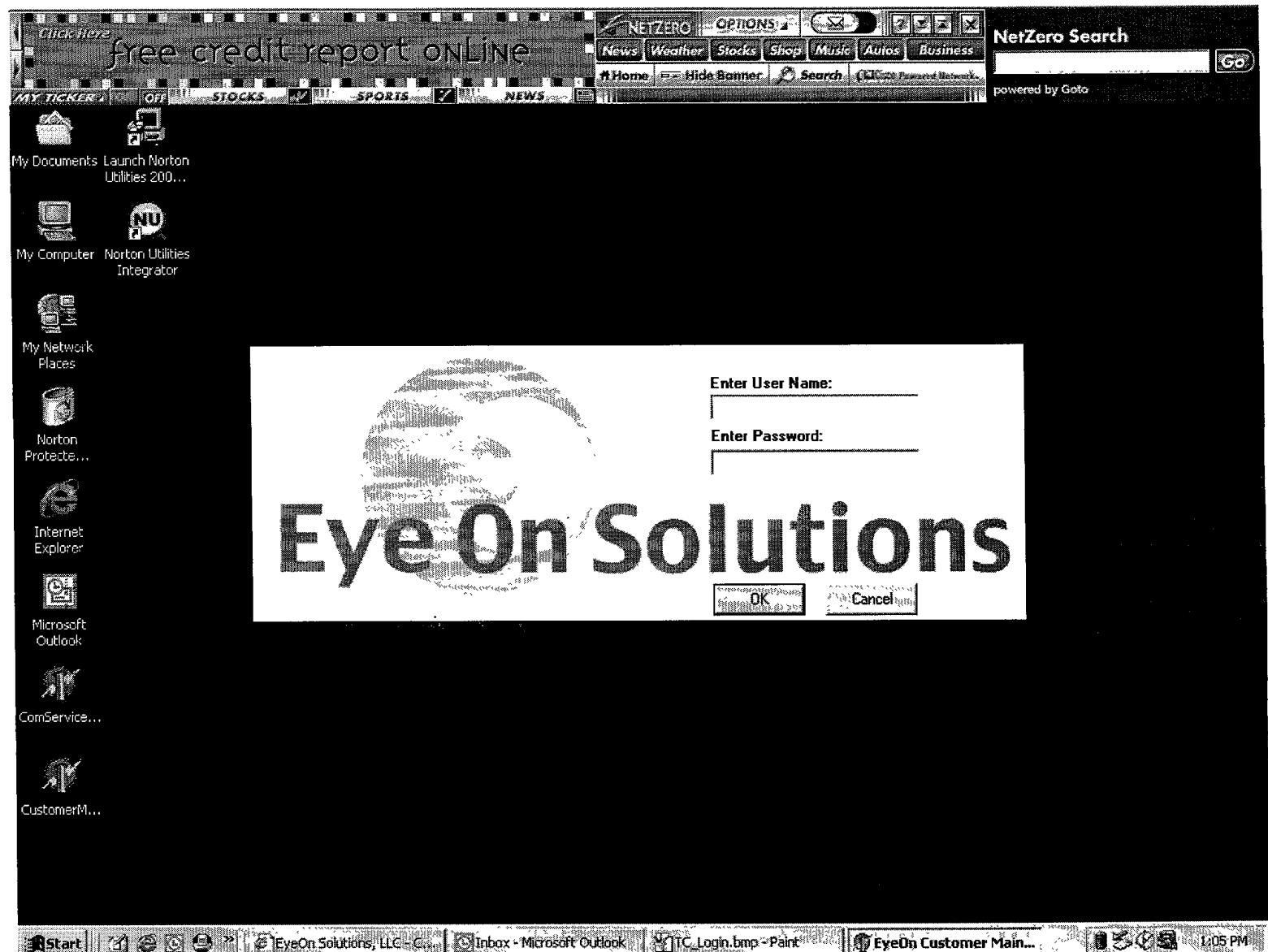


Fig 7A

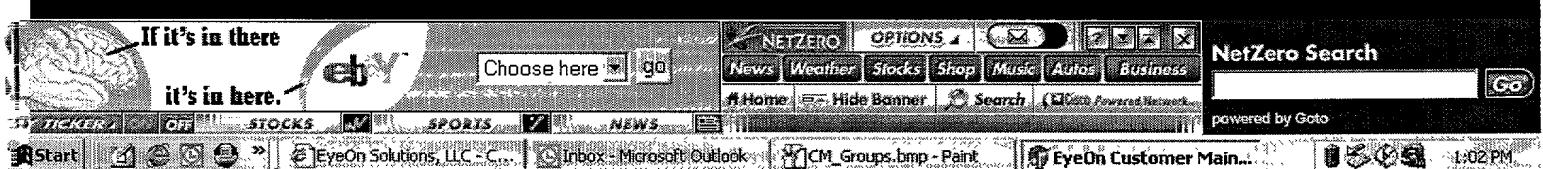
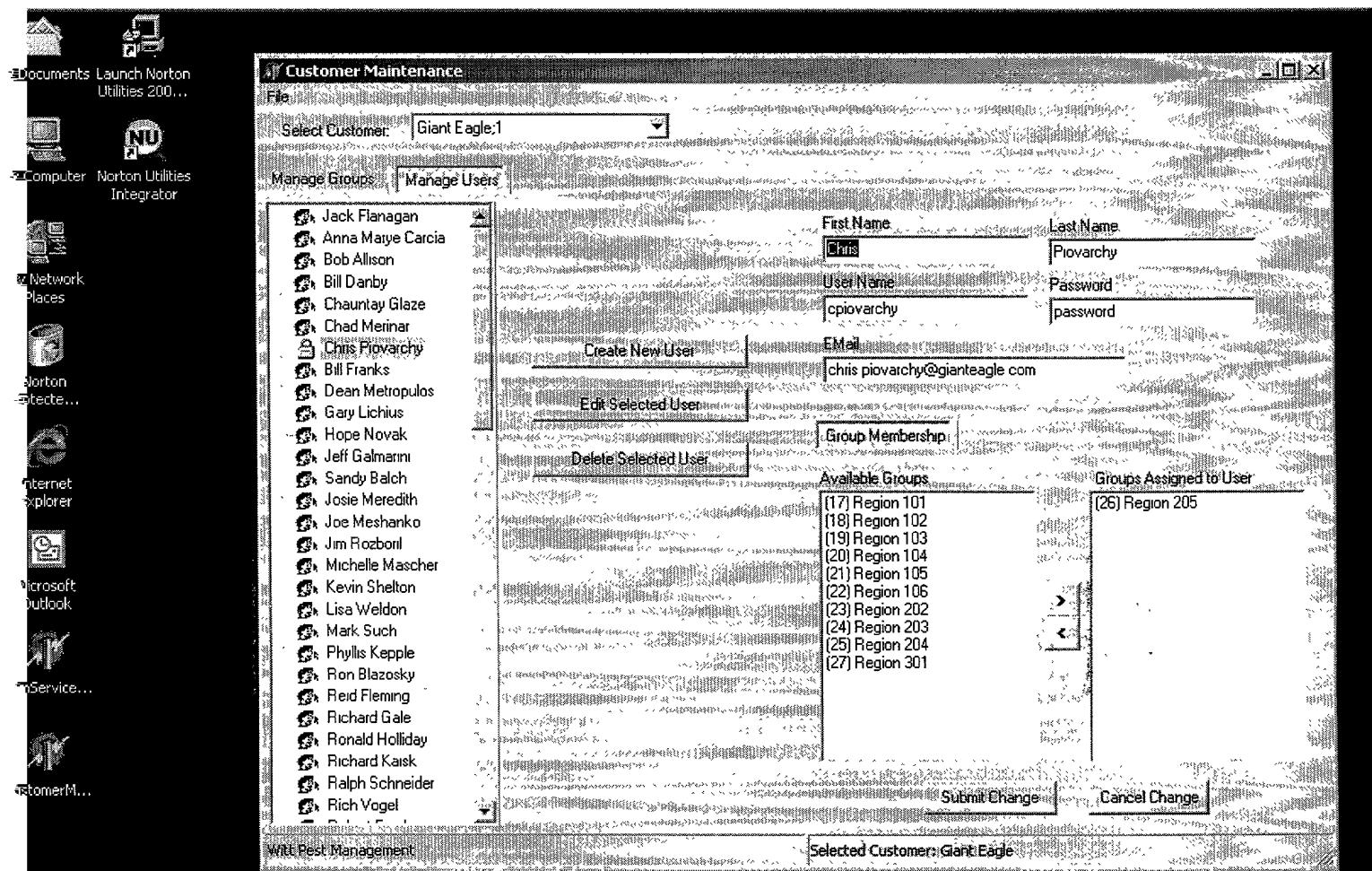


Fig 7B

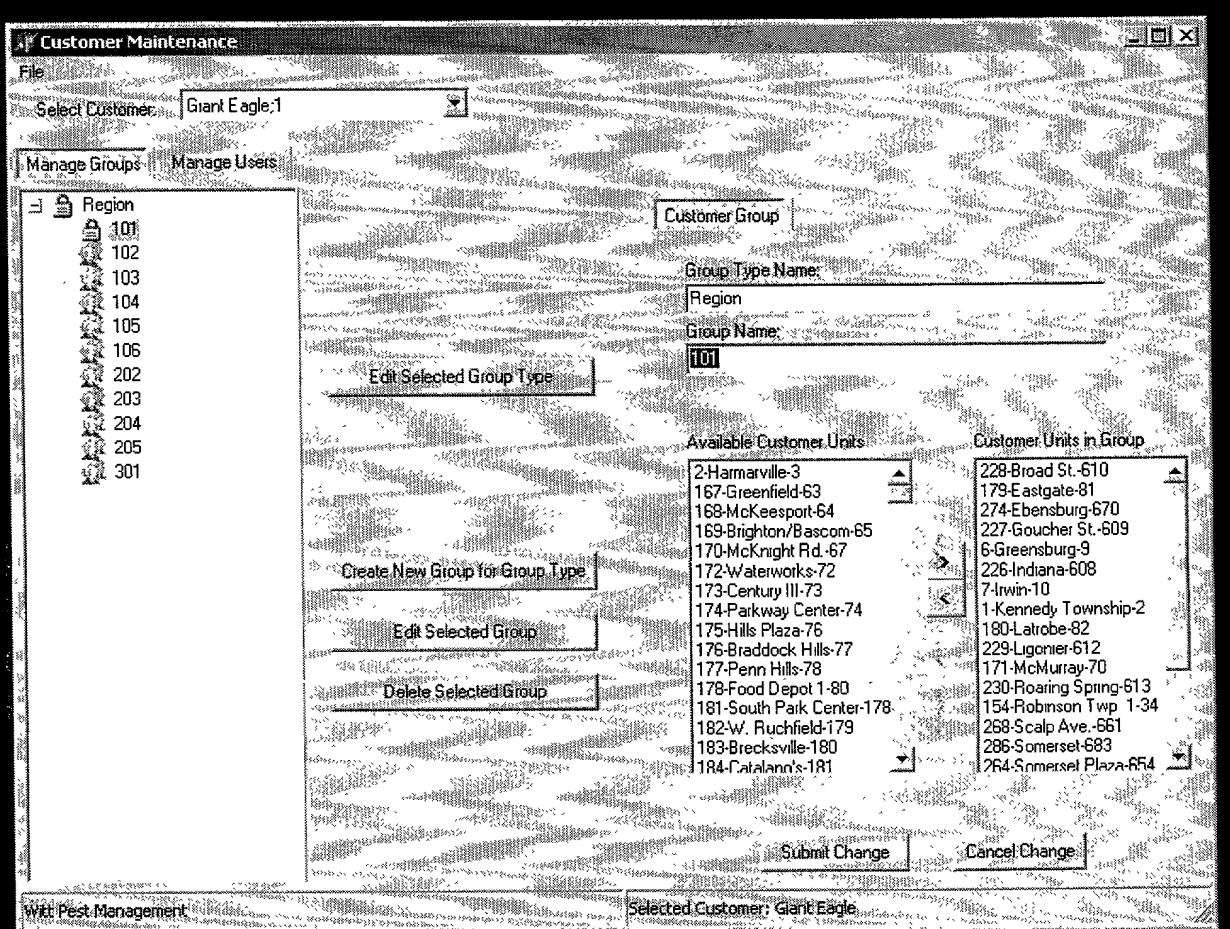


Fig 7C

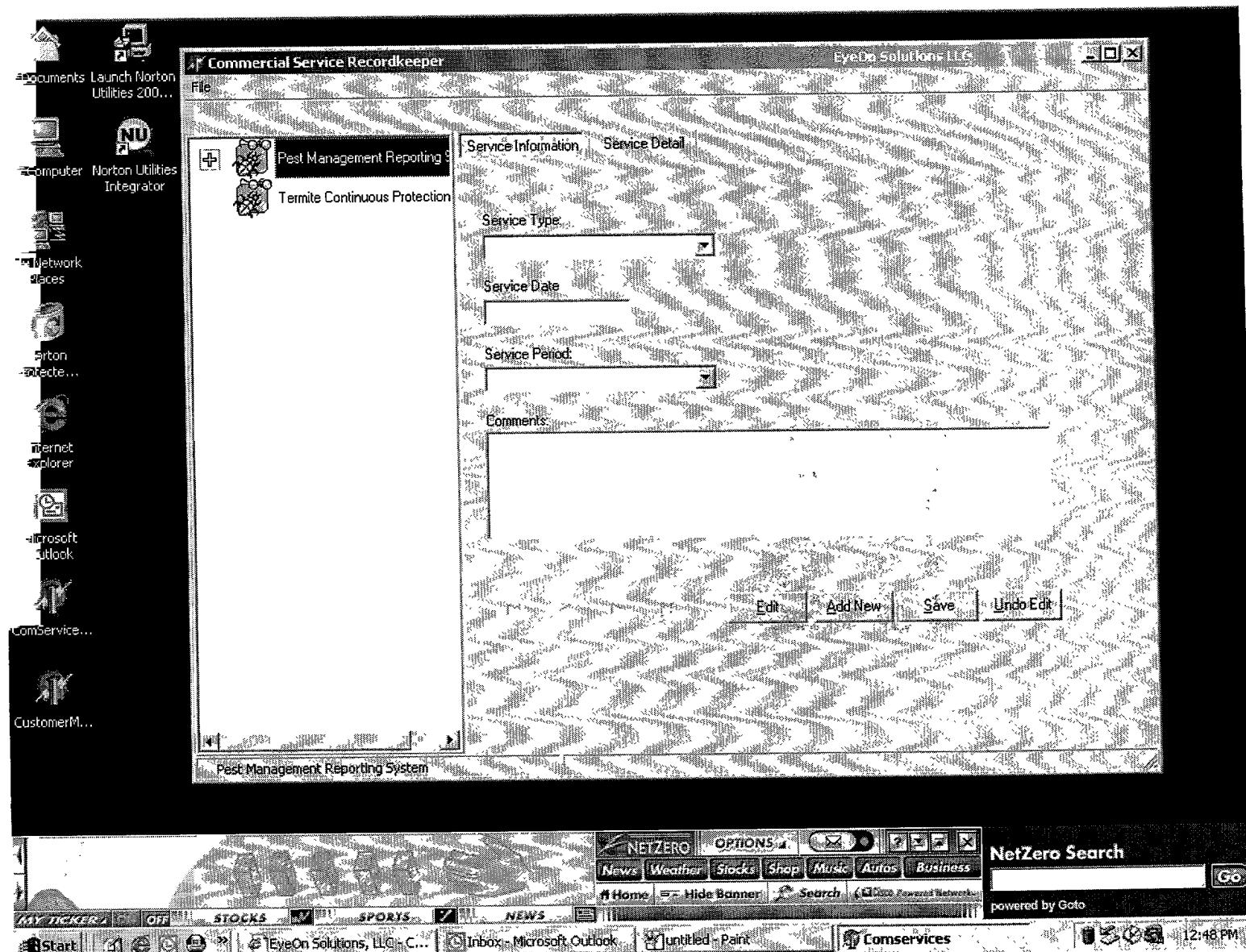


Fig 8A

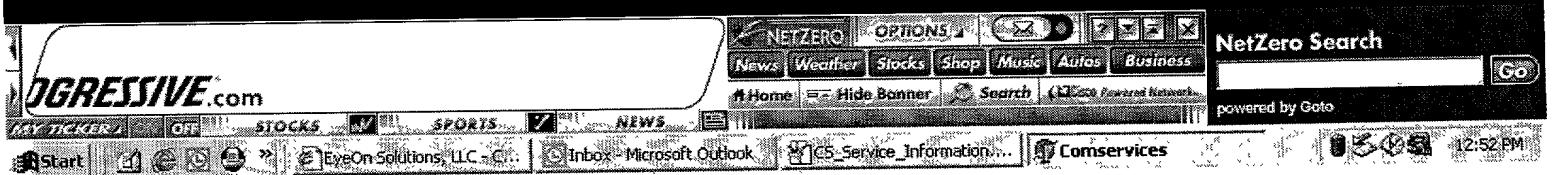
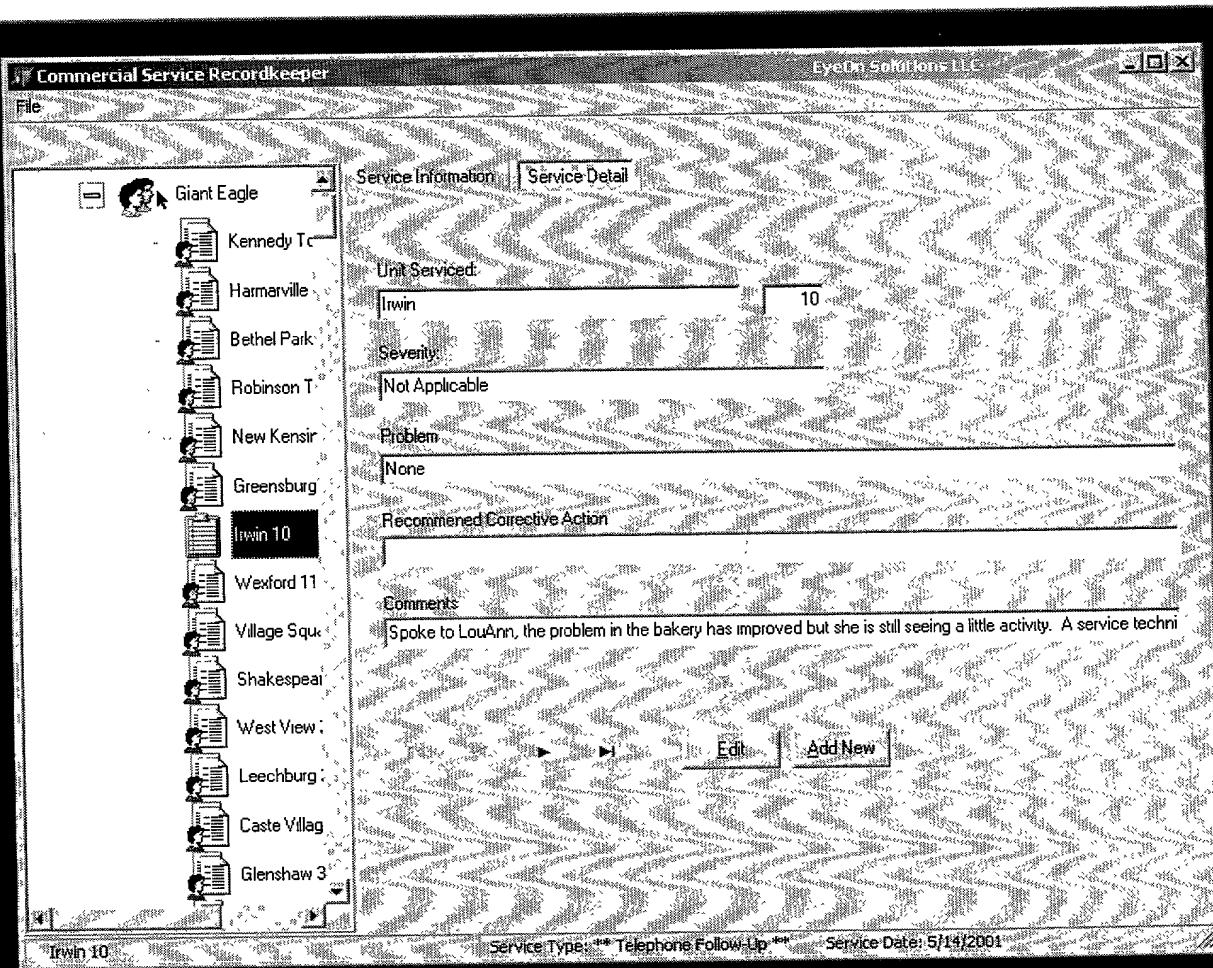


Fig 8B

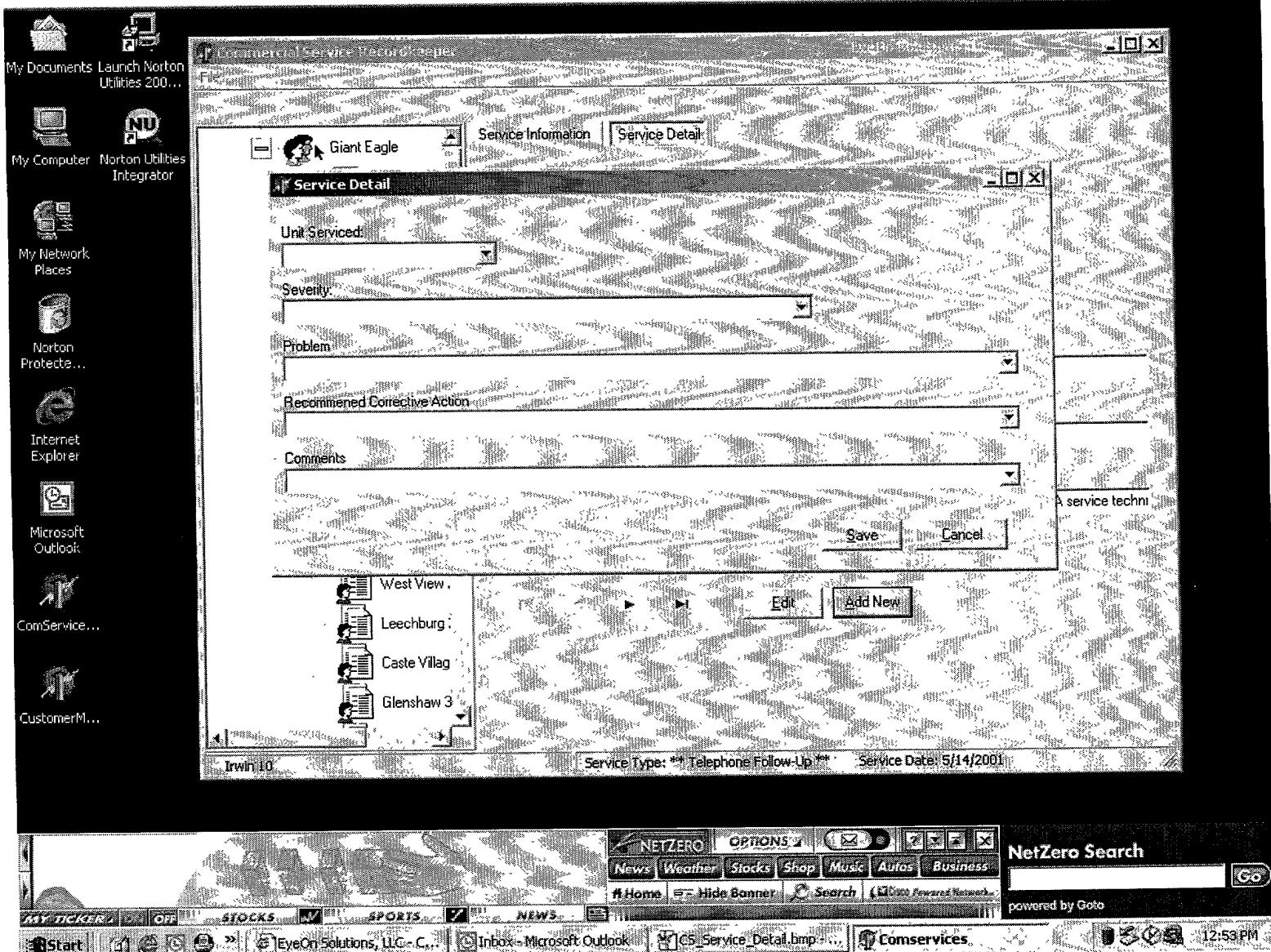


Fig 8C

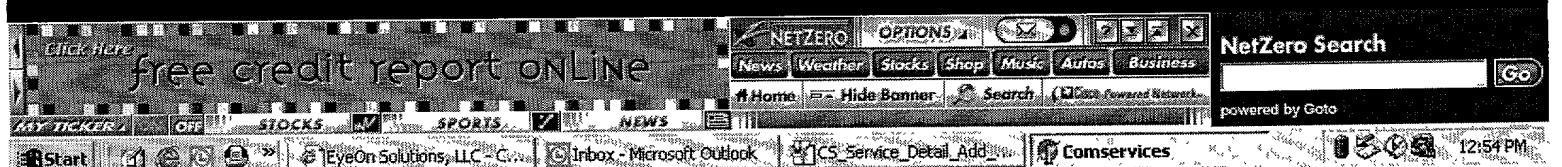
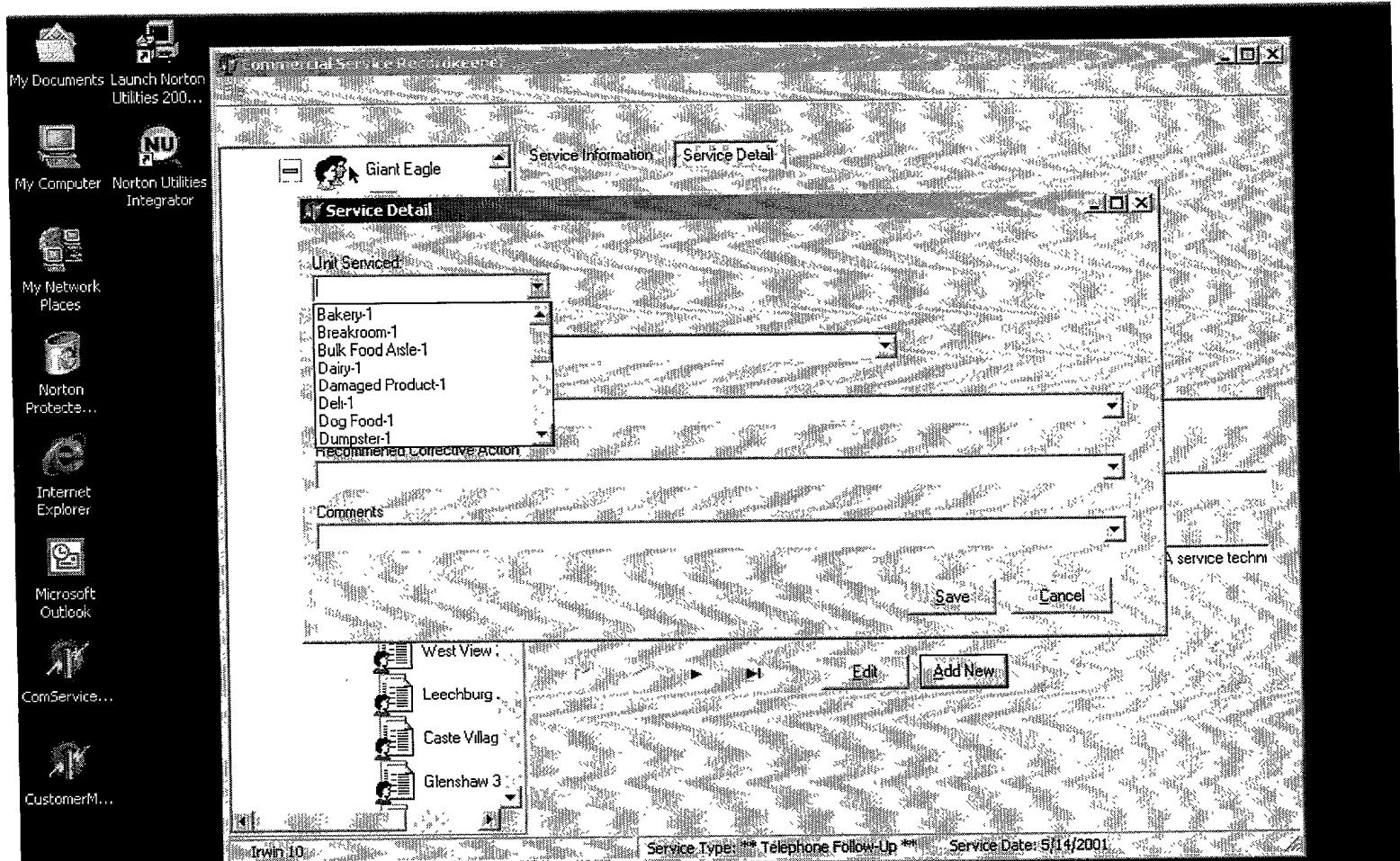


Fig 8D

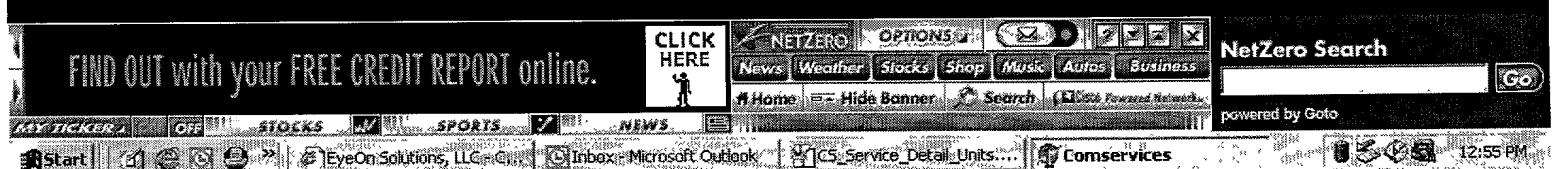
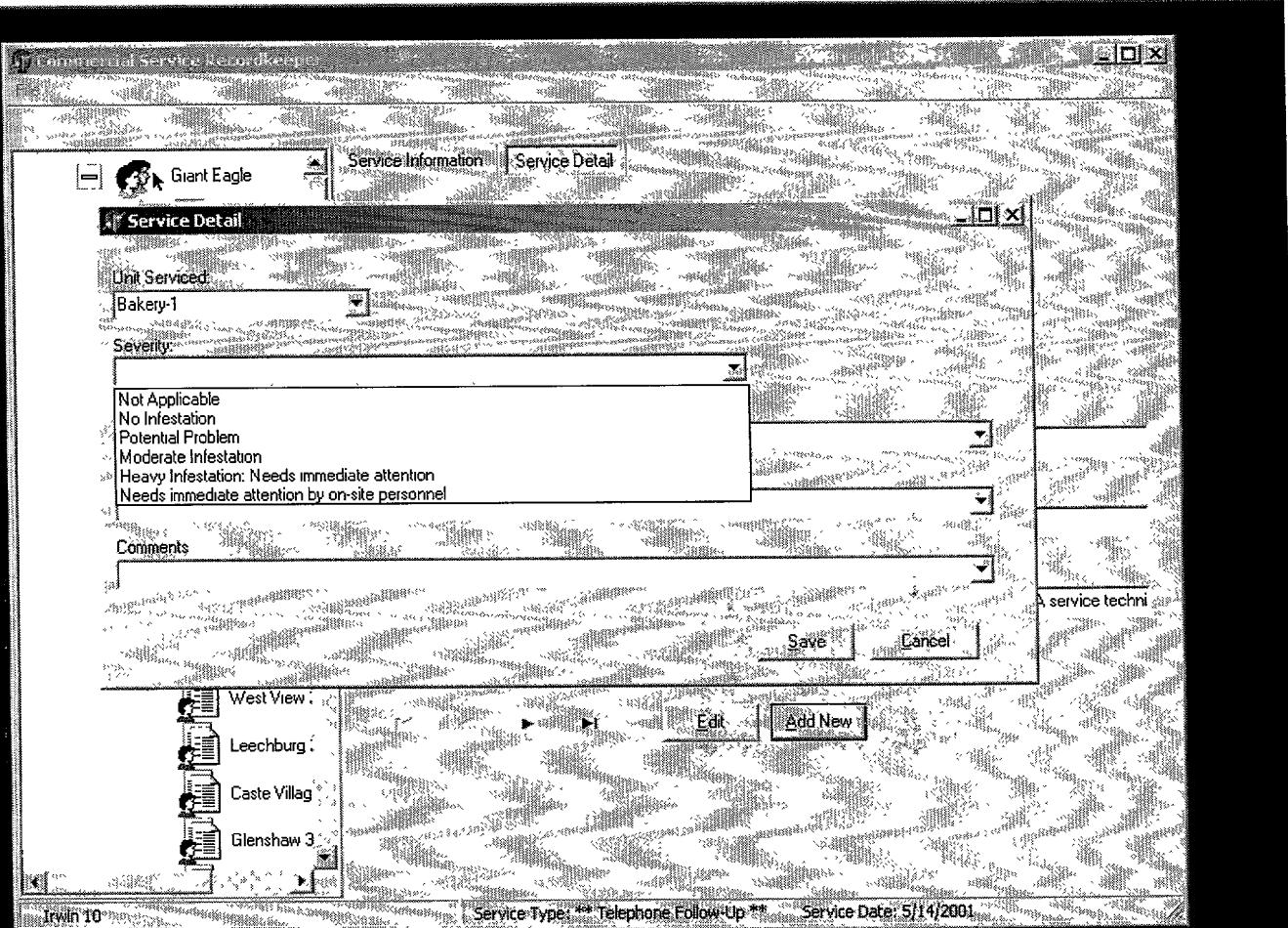


Fig 8E

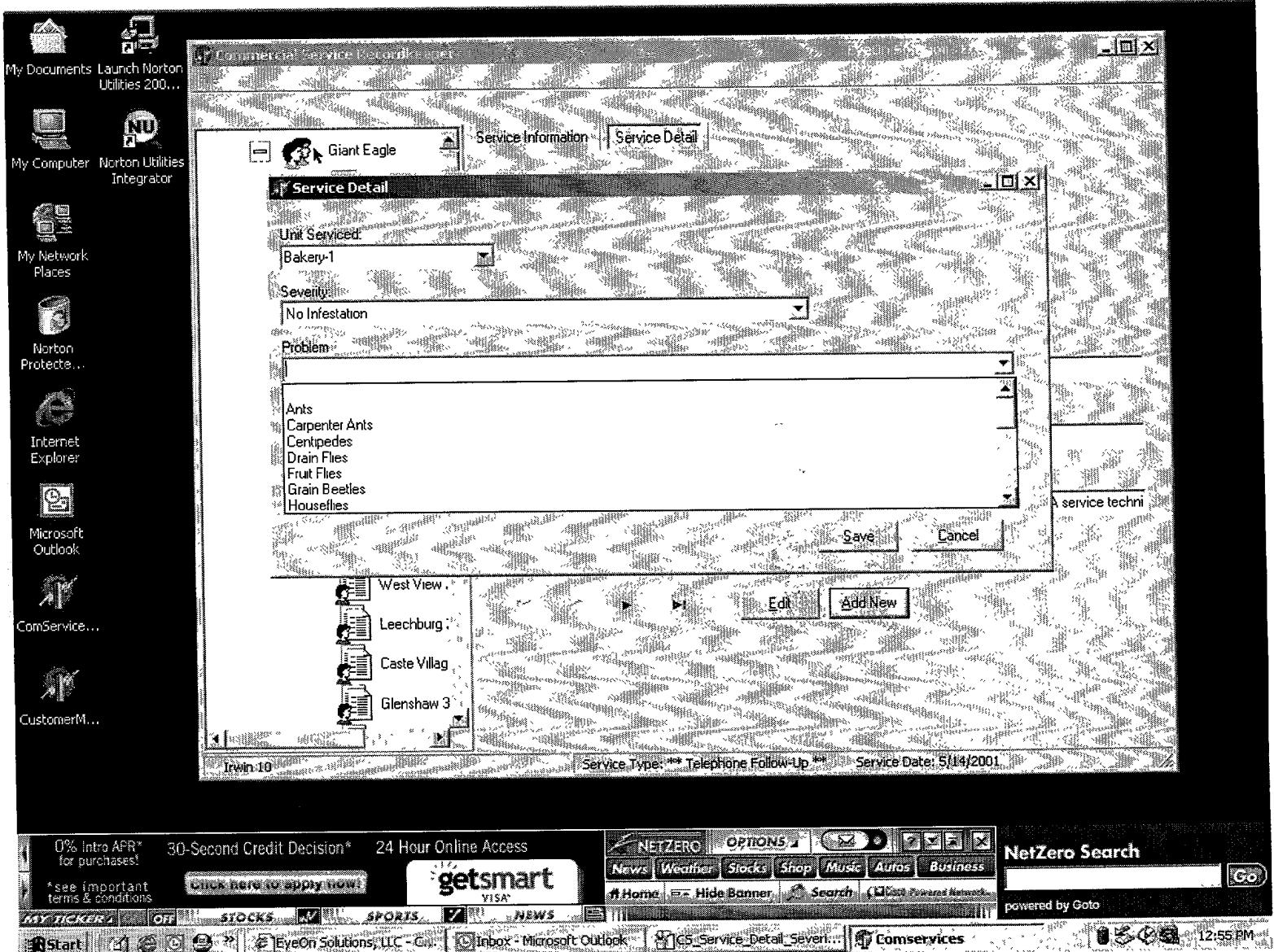


Fig 8F

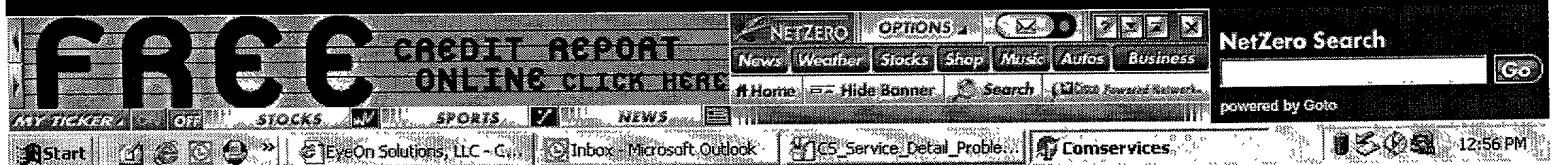
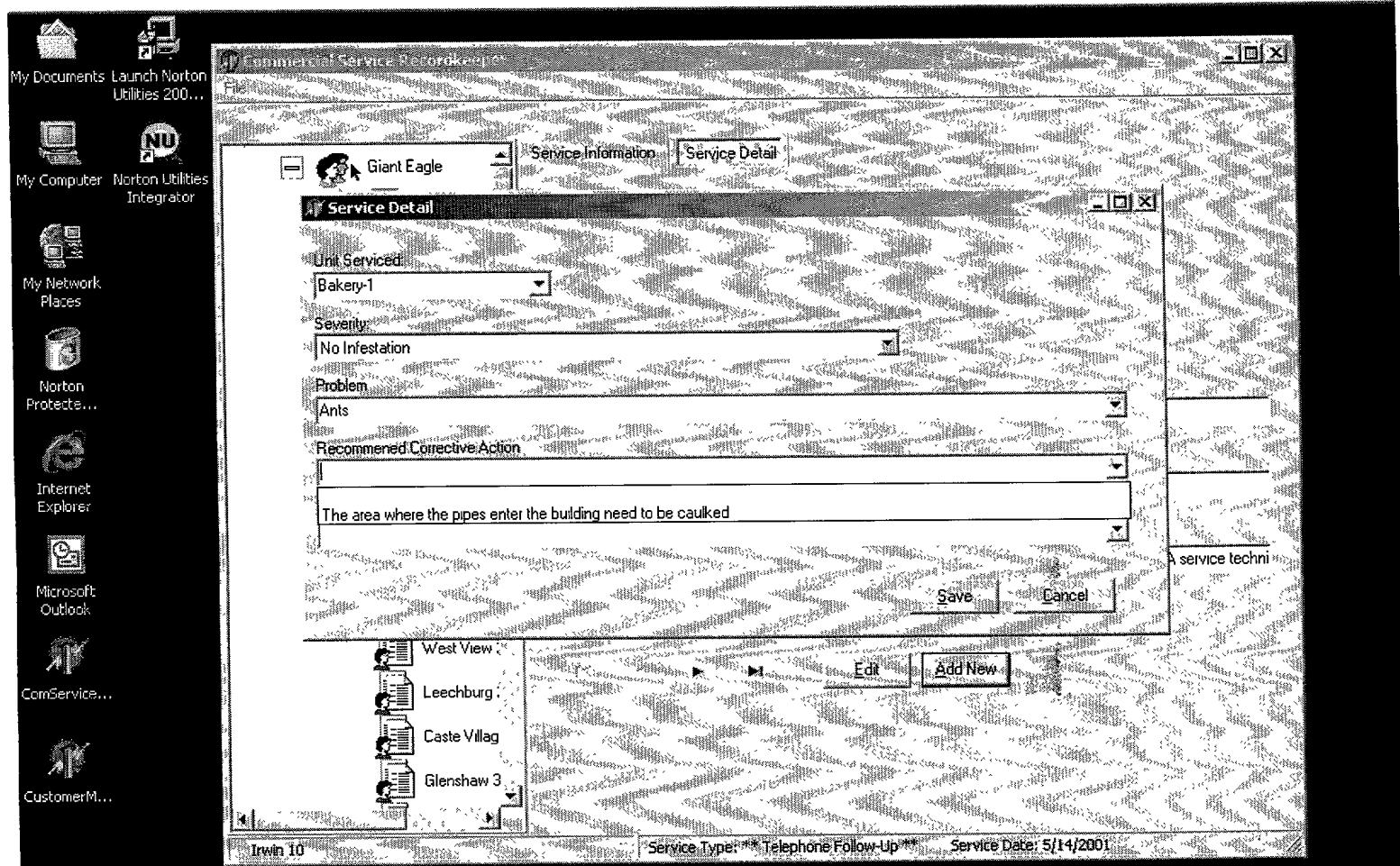


Fig 8G

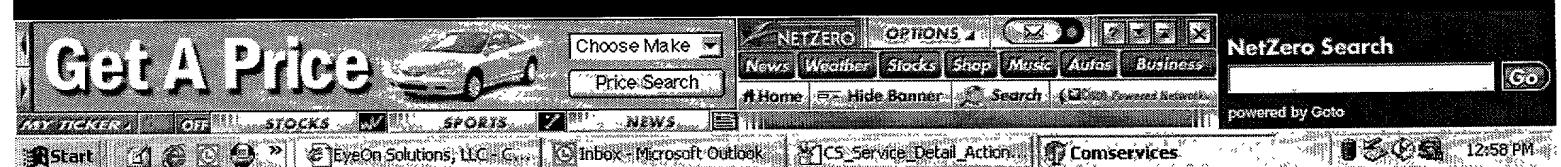
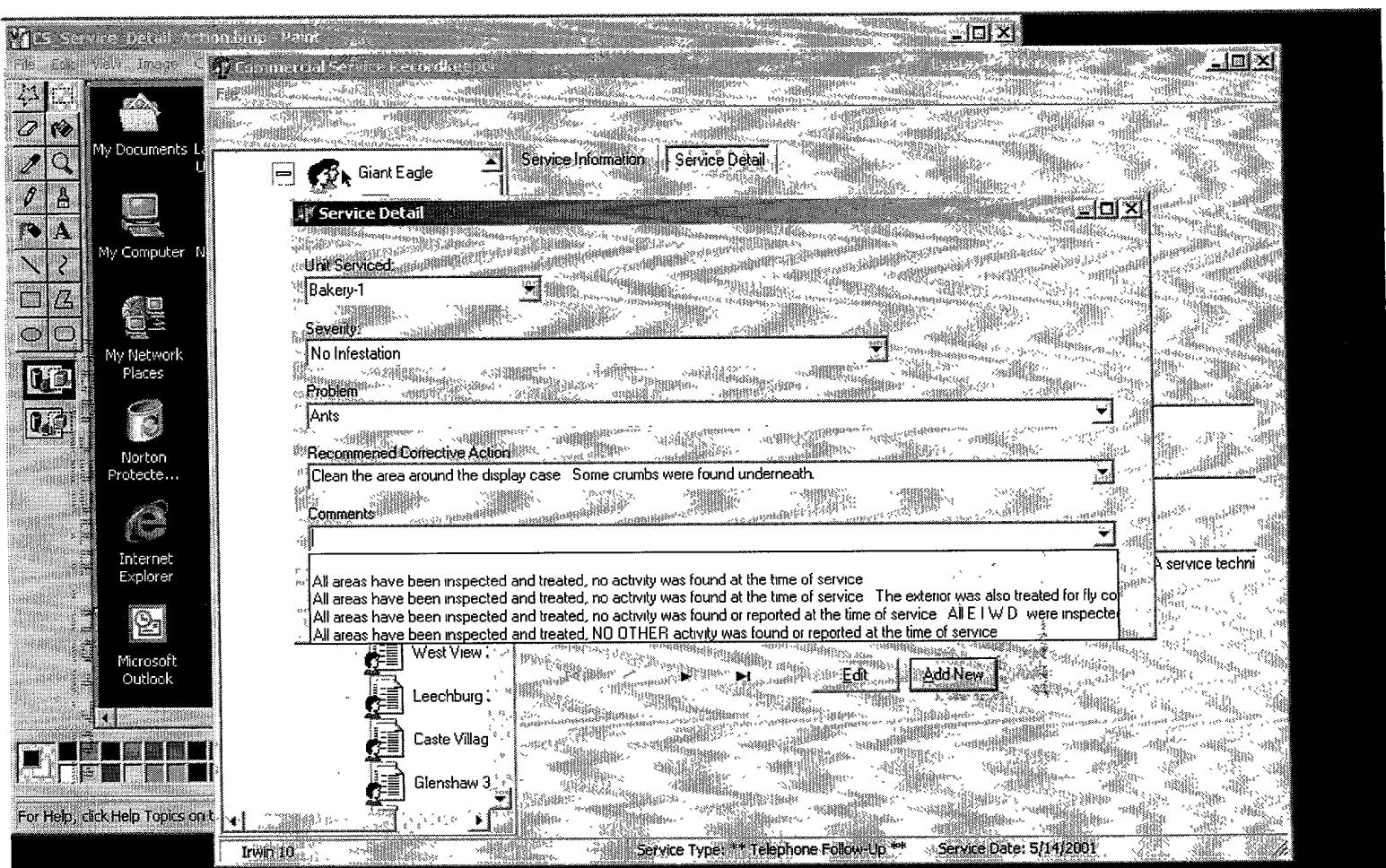


Fig 8H

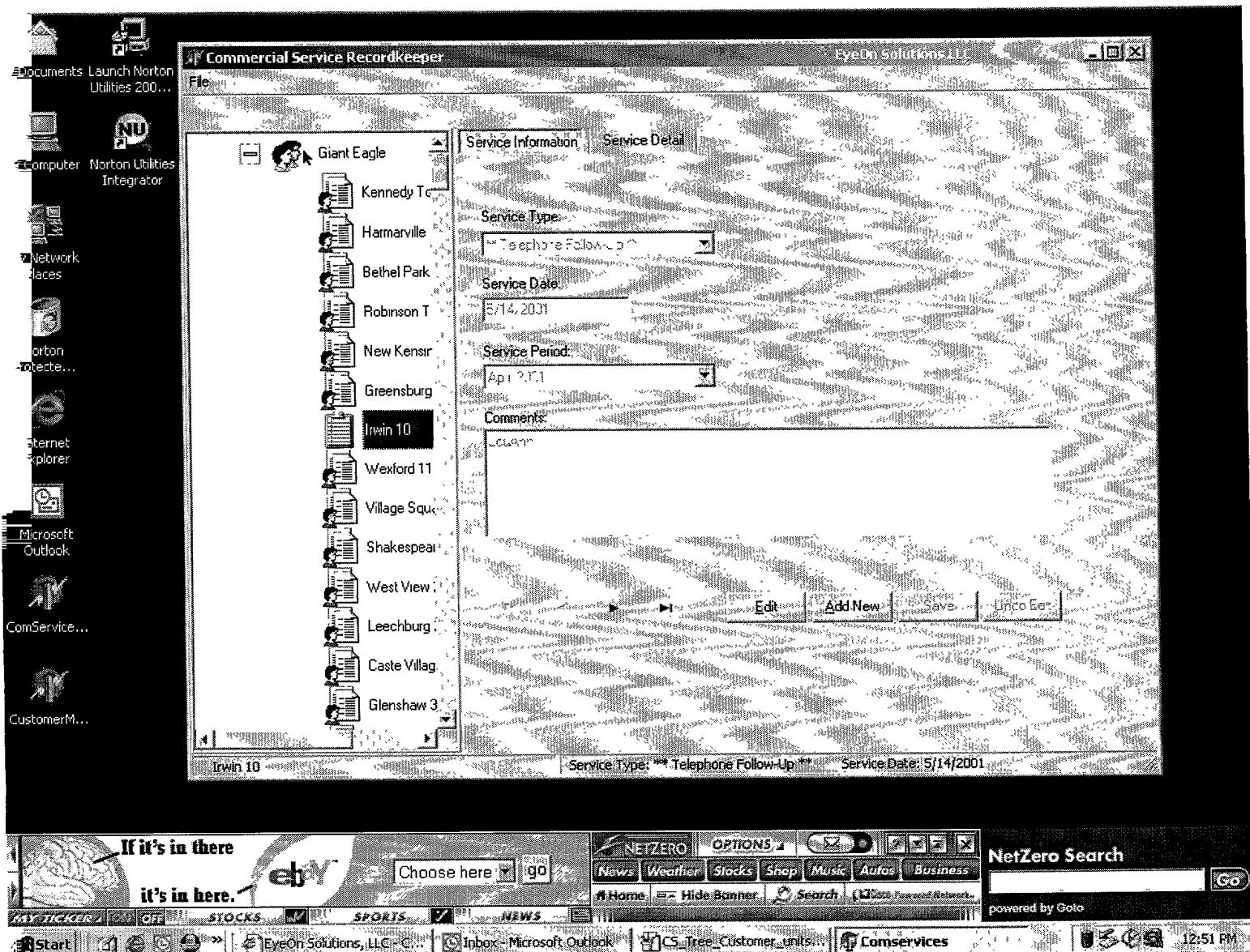


Fig 8I

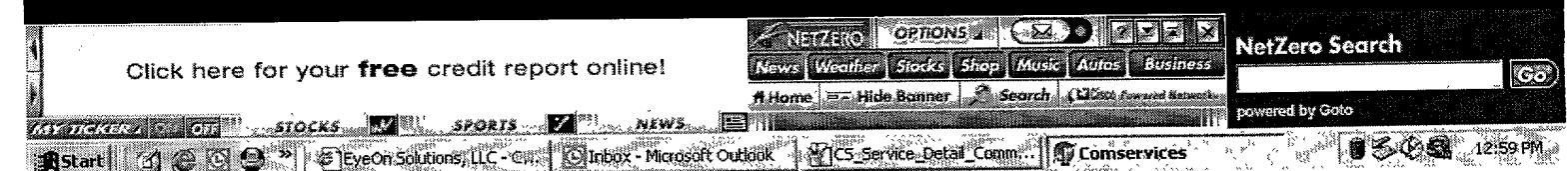
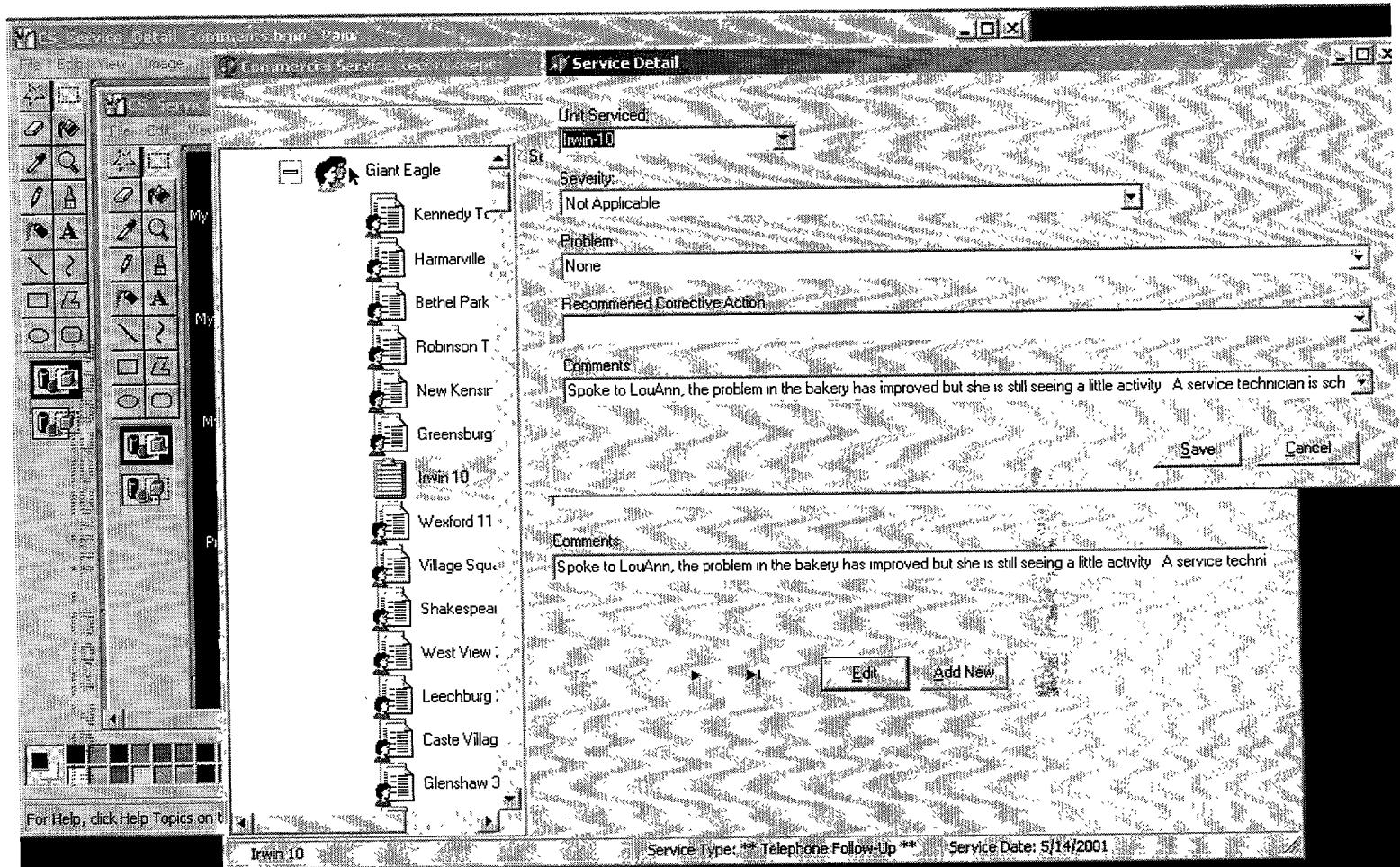


Fig 8J

www.witpestmanagement.com
John,
It is time to pay your bill.
If you have any questions, please call 303-433-0000.

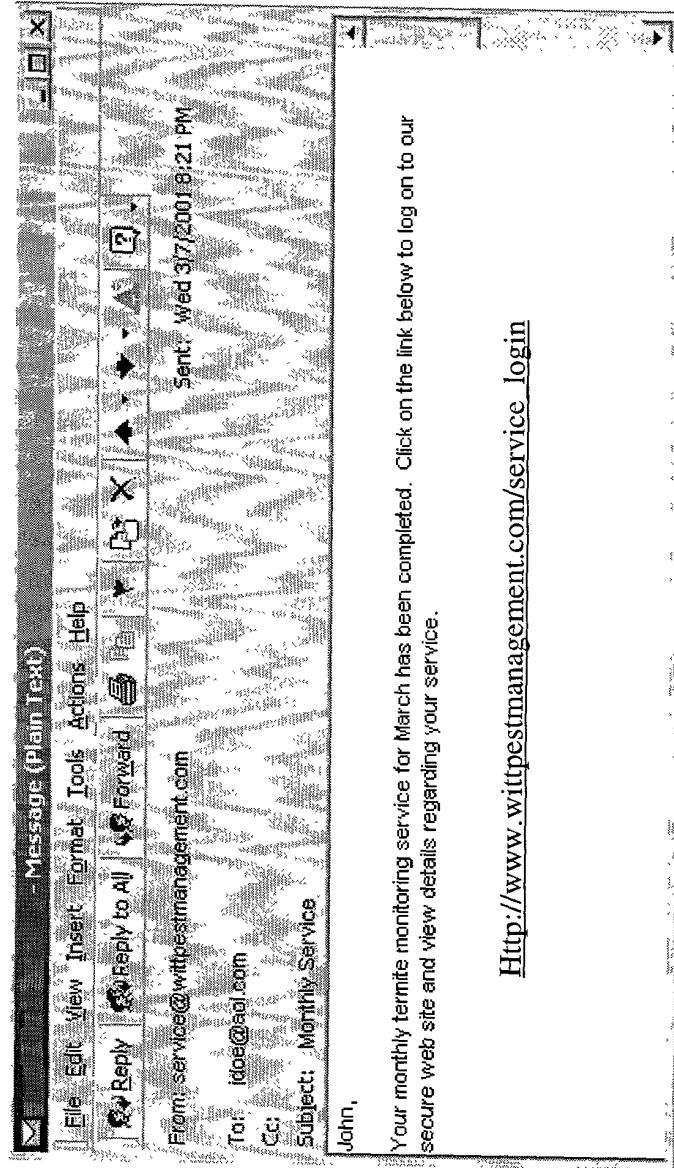


Fig 9A

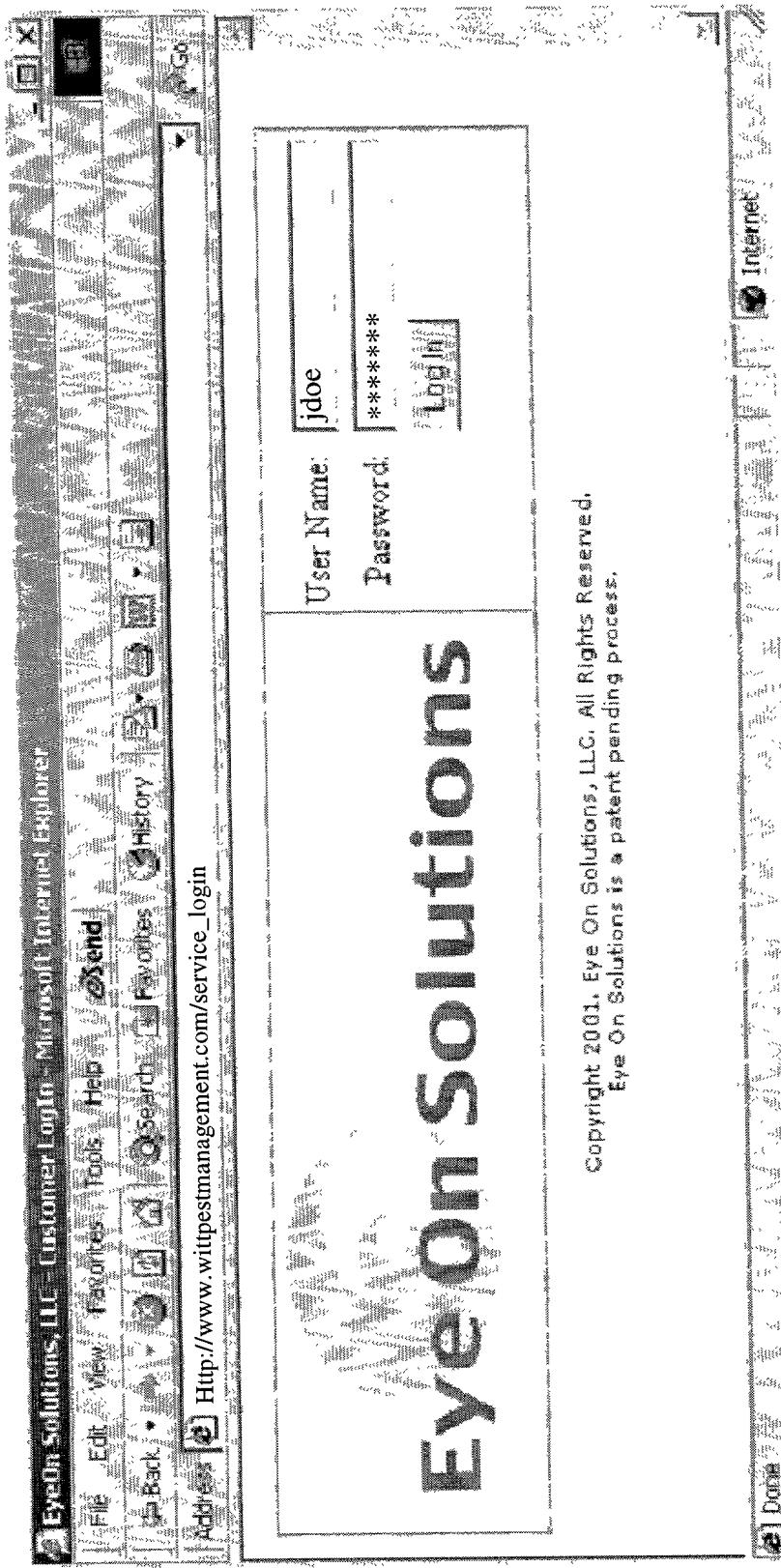


Fig 9B

Fig 9C

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

Home
Customer Admin
Customer Providers
Logout

WIT
PEST MANAGEMENT
Termite Continuous
Protection Plan

318 Longwood Drive
Pittsburgh, PA 15221

Provider Update

We have recently changed our name to Witt Pest Management. This helps to demonstrate our commitment to service and to our customers.

Spring marks the beginning of termite season. For more information on how to identify a termite and what to do if you see them, please [click here](#).

Site Overview

Last Service Date: March 3, 2001
Next Service Date: May 6, 2001
First Hit Date: June 12, 2000
Station Count: 31
Linear Footage: 145

Account Status

Service Schedule

Building Layouts

Detail Reports

**Send Your Comments
to Witt**

F19 9D

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

Home
Former Admin
Search Providers
Logout

Account Status

318 Longwood Drive
Pittsburgh, PA 15221

Open Invoices

| Date | Amount |
|------------|----------|
| 03/10/2000 | \$ 59.00 |

Past Payments

| Date | Amount |
|------------|----------|
| 10/16/2000 | \$ 59.00 |
| 11/12/2001 | \$ 59.00 |
| 12/16/2000 | \$ 59.00 |
| 01/20/2001 | \$ 59.00 |
| 02/16/2001 | \$ 59.00 |
| 03/16/2000 | \$ 59.00 |

PEST MANAGEMENT

Termite Continuous
Protection Plan

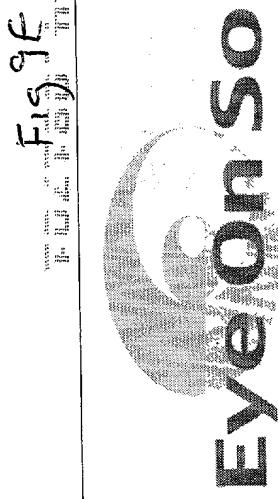
Account Status


Service Schedule


Building Layouts


Detail Reports


Send Your Comments
to: info@eyeson.com



Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

[Home](#)
[Customer Admin](#)
[Customer Profiles](#)
[Logout](#)



Service Schedule

Pittsburgh, PA 15221

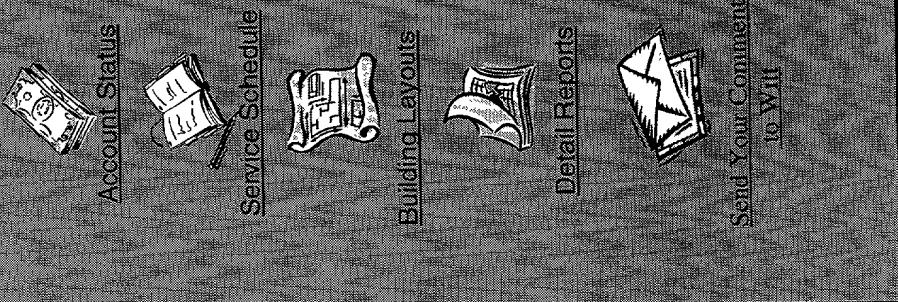
318 Longwood Drive

Day View Week View Month View Year View

Go To Today

March 2001

| SUN | MON | TUE | WED | THU | FRI | SAT |
|-----|-----|-----|-----|-----|-----|-----|
| | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | |



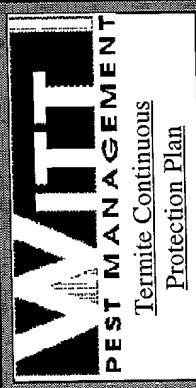
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Eye On Solutions

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions



Building Layout

318 Longwood Drive

Pittsburgh, PA 15221

Rear Deck



Front Porch



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Eye 96

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

WIT **PEST MANAGEMENT**
Termite Continuous
Protection Plan

Account Status

Service Schedule

Building Layouts

Detail Reports

Send Your Comments
to WIT

Building Layout

318 Longwood Drive, Pittsburgh, PA 15221

Location: In Ground 6

| Station | Date | Status |
|---------|------------|--------------------|
| 1 | 01/21/2001 | Install Date |
| 2 | 02/16/2001 | Baited |
| 3 | 03/21/2001 | Bait Tube Replaced |

Front Porch

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

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Fig 9 H

Fig 9 H

Home Customer Admin Search Providers Logout

Eye On Solutions

Detail Report

Pittsburgh, PA 15221

318 Longwood Drive

Detail Report - Enter Report Criteria

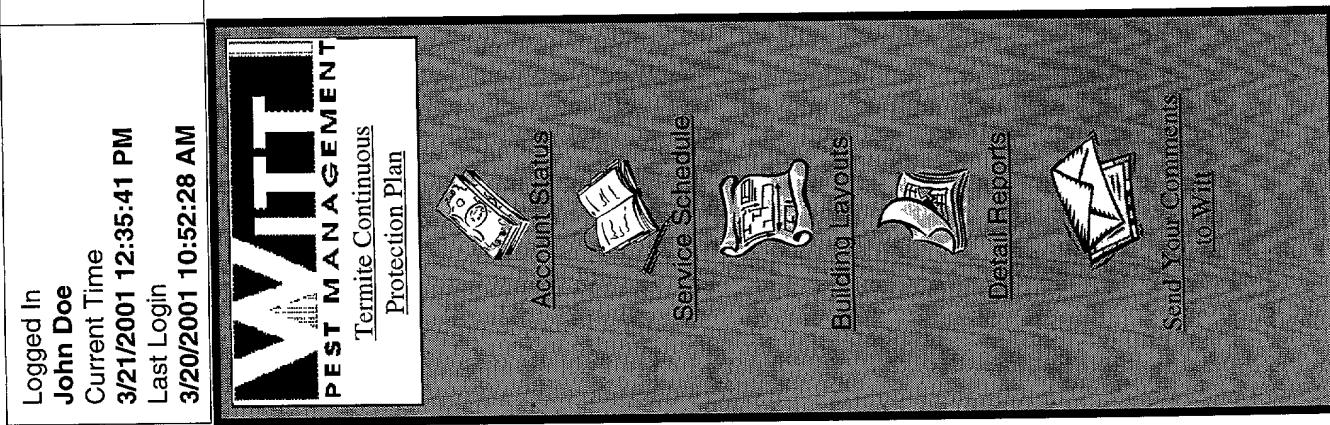
Property:

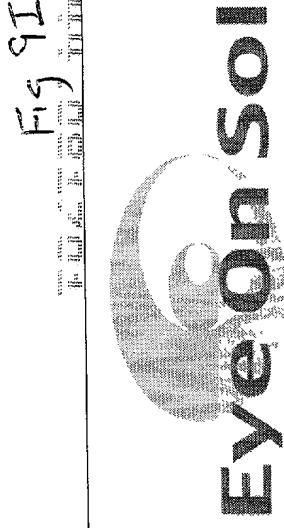
Service Period: to

Station:

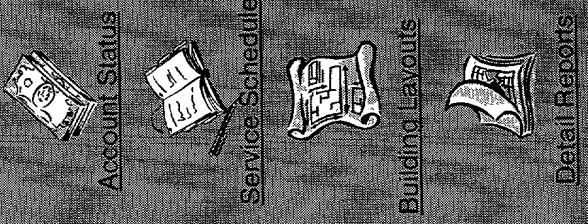
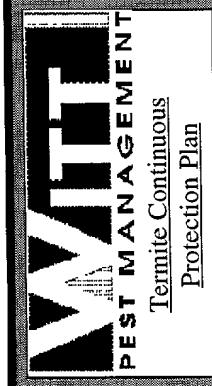
RESET

SUBMIT





Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Detail Report

318 Longwood Drive Pittsburgh, PA 15221

Detail Report - Enter Report Criteria

Property: Station:

Service Period: Date Range:

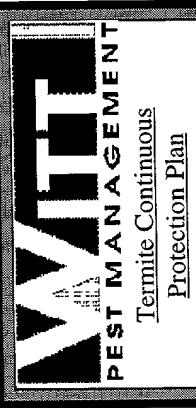
In Ground 1
 In Ground 2
 In Ground 3
 In Ground 4
 In Ground 5
 In Ground 6
 In Ground 7

Fig 9J

| | |
|------------------------------------|--------------------------------|
| Home | Customer Admin |
| Customer Providers | Logout |

Eye On Solutions

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM



Detail Report

Pittsburgh, PA 15221

318 Longwood Drive

Detail Report - Enter Report Criteria

Property: Station: In Ground 6

Service Period: Date Range: 01/01/2001 to 03/31/2001

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Witt Pest Management

3/23/2001 10:34:31 AM

Termite Continuous Protection Plan DETAIL REPORT

318 Longwood Drive

Pittsburgh, PA 15221

Close

Station In Ground No. 6

Service Type: Continuous Protection

Service Date: 01/21/2001

| Unit | Value | Status | Condition of Termites | Conditions Found |
|-------------|-------|--------------|-----------------------|------------------|
| In Ground 6 | 1 | Install Date | N/A | N/A |

Station In Ground No. 6

Service Date: 02/16/2001

| Unit | Value | Status | Condition of Termites | Conditions Found |
|-------------|-------|-----------|-----------------------|---------------------|
| In Ground 6 | 3 | First Hit | Active | Leaking downspouts. |
| In Ground 6 | 3 | Baited | N/A | N/A |

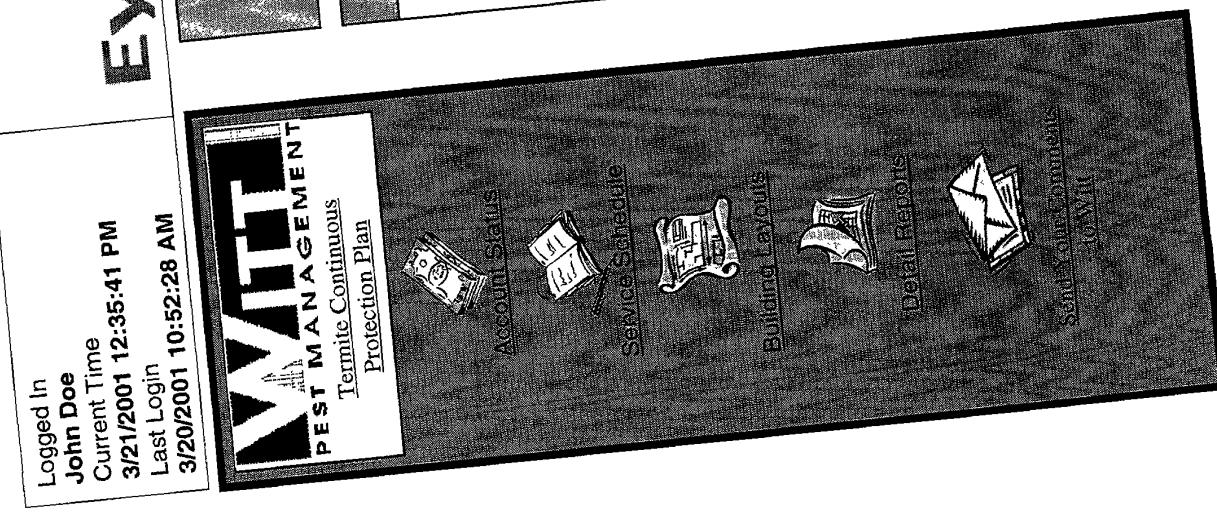
Station In Ground No. 6

Service Date: 03/21/2001

| Unit | Value | Status | Condition of Termites | Conditions Found |
|-------------|-------|--------------------|---|---------------------|
| In Ground 6 | 2 | Bait tube replaced | Termites changing color to milky white. | Leaking downspouts. |

Fig 9K

Fig 9L



Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

The screenshot shows a software interface for submitting comments. At the top, there is a header bar with the 'WIT' logo and the text 'PEST MANAGEMENT' and 'Termite Continuous Protection Plan'. Below the header, there is a large text area with the placeholder text 'Enter your comments and click send'. Below this text area, there are two input fields: 'Subject:' and 'Message:', each with a corresponding text input box. To the right of the 'Message:' input box are two buttons: 'RESET' and 'SUBMIT'.

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Fig 10A

The screenshot shows the 'Customer Administration' interface of the Eye On Solutions system. At the top, a navigation bar includes links for 'Home', 'Admin', 'Customer Providers', and 'Logout'. The main content area features a large, stylized 'Customer Administration' title. Below this, a sub-section titled 'Customer Administration' is displayed. On the left, a sidebar lists user information: 'Logged In' (John Doe), 'Current Time' (3/21/2001 12:35:41 PM), 'Last Login' (3/20/2001 10:52:28 AM), and a 'PEST MANAGEMENT' logo. The main content area contains the text 'You can use this interface to administer your sites.' At the bottom, three administrative links are shown: 'Group Administration' (with a person icon), 'Email Administration' (with an envelope icon), and 'User Administration' (with a user icon).

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Fig 10B

The image shows a screenshot of the Eye On Solutions software interface, divided into several panels:

- Top Left Panel:** Displays user information: Logged In **John Doe**, Current Time **3/21/2001 12:35:41 PM**, Last Login **3/20/2001 10:52:28 AM**.
- Top Center Panel:** Features the **Customer Administration** module. It includes a logo for "PEST MANAGEMENT" and "Pest Management Reporting System".
- Top Right Panel:** Features the **Group Administration** module. It has a title "Groups:" and a list of items under "Regions": 101, 102, 103, 104, 105. To the right of this list are four buttons: "Create New Group Type", "Create New Group", "Edit Selected Group", and "Rename Selected Group Type".
- Bottom Center Panel:** Shows three administrative modules: "Group Administration" (with a person icon), "Email Administration" (with a person icon holding an envelope), and "User Administration" (with a person icon holding a key).

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Fig 10C

The screenshot shows the 'Customer Administration' section of the Eye On Solutions software. At the top, there is a navigation bar with links: Home, Home Admin, Region Providers, and Logout. Below the navigation bar, the title 'Customer Administration' is displayed. To the right of the title, there are four buttons: 'Create New Group Type', 'Create New Group', 'Edit Selected Group', and 'Rename Selected Group Type'. Further down, there is a section titled 'Groups:' with a list of items: 'Regions' (with sub-items 101, 102, 103, 104, 105), 'Customer' (with sub-items 106, 107, 108, 109, 110), and 'Group' (with sub-items 111, 112, 113, 114, 115). A scroll bar is visible on the right side of this list.

The screenshot shows the 'Pest Management Reporting System' interface. At the top, there is a navigation bar with links: Home, Home Admin, Region Providers, and Logout. Below the navigation bar, the title 'Pest Management Reporting System' is displayed. To the right of the title, there are three buttons: 'Group Administration' (with a person icon), 'Email Administration' (with an envelope icon), and 'User Administration' (with a person icon). A scroll bar is visible on the right side of the main content area.

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Fig 10D

| | |
|---|---|
| <p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>PEST MANAGEMENT Pest Management Reporting System</p> | <p>Eye On Solutions</p> <p>Customer Administration</p> <p>Group Administration</p> <p>Group Name: <input type="text" value="102"/></p> <p>Available Units:</p> <ul style="list-style-type: none">Stores<ul style="list-style-type: none">-10: Georgetown<ul style="list-style-type: none"><input type="checkbox"/>DepartmentsBakeryDeliPrepared Foods-15: Arlington<ul style="list-style-type: none"><input type="checkbox"/>Departments <p>Selected Units:</p> <ul style="list-style-type: none">Stores<ul style="list-style-type: none">-20: Clarendon<ul style="list-style-type: none"><input checked="" type="checkbox"/>DepartmentsBakeryDeliPrepared Foods-25: Rockville<ul style="list-style-type: none"><input type="checkbox"/>Departments <p>RESET</p> <p>SUBMIT</p> <p>Group Administration</p> <p>Email Administration</p> <p>User Administration</p> |
|---|---|

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Fig 10E
Eye On Solutions



Eye On Solutions

Home

Customer Admin

Protocols

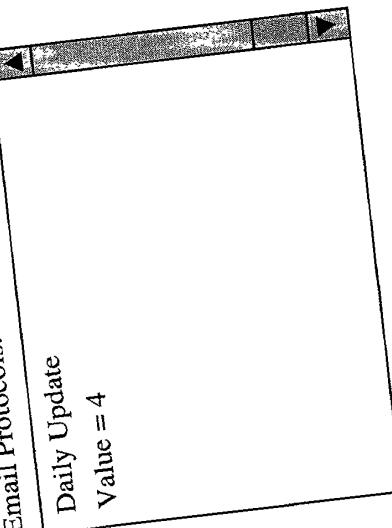
Logout

Customer Administration

Email Administration

Email Protocols:

Daily Update
Value = 4



Create New
Edit Selected
Add Users To

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Fig 15F

Logged In
John Doe
Current Time 12:35:41 PM
3/21/2001 10:52:28 AM
Last Login
3/20/2001 10:52:28 AM



Eye On Solutions

Customer Administration

Email Administration

Weekly Summary

Email Protocols:

Day:

Frequency:

Value:

Group Administration



User Administration

RESET

SUBMIT

.

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Fig 105

| | | |
|---|---|--|
| <p>Logged In John Doe Current Time 3/2/2001 12:35:41 PM Last Login 3/2/2001 10:52:28 AM</p> <p>Eye On Solutions</p> | <p>Customer Administration</p> <p>Email Administration</p> <p>Email Protocols: Weekly Summary</p> <p>Frequency: <input type="text"/> Day: <input type="text"/></p> <p>Trigger: <input type="text"/> Value: <input type="text"/></p> <p>RESET SUBMIT</p> | <p>PEST MANAGEMENT Pest Management Reporting System</p> <p>Group Administration</p> <p>Email Administration</p> <p>User Administration</p> |
|---|---|--|

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Fig 104

| | | |
|--|--|--|
| Logged In John Doe | Current Time 3/21/2001 12:35:41 PM | Last Login 3/20/2001 10:52:28 AM |
|  PEST MANAGEMENT Pest Management Reporting System | | |
|  Group Administration | | |
|  Email Administration | | |
|  User Administration | | |

| | |
|--|---|
|  Eye On Solutions | Home Customer Admin Email Providers Logout |
| <h2>Customer Administration</h2> | |
| Email Administration | Email Protocols: |
| Weekly Summary | Frequency: |
| Daily | Day: |
| Monthly | Value: |
| Yearly | Trigger: |
| Reset | Submit |

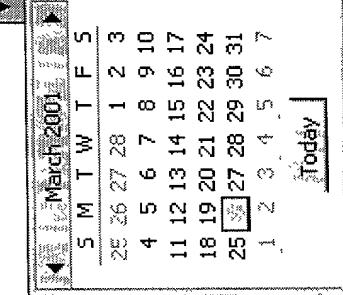

March 2001
S M T W T F S
25 26 27 28 1 2 3
4 5 6 7 8 9 10
11 12 13 14 15 16 17
18 19 20 21 22 23 24
25 26 27 28 29 30 31
1 2 3 4 5 6 7
Today

FIG 10T

| | |
|--|--|
| <p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> | <p>Eye On Solutions</p> <p>Customer Administration</p> <p>Email Administration</p> <p>Email Protocols: <input type="button" value="Weekly Summary"/></p> <p>Frequency: <input type="button" value="Weekly"/> Day: <input type="button" value="Every Monday begin 3/26/01"/></p> <p>Trigger: <input type="button" value="Any"/> Value: <input type="text"/></p> <p><input type="button" value="RESET"/> <input type="button" value="SUBMIT"/></p> |
|--|--|

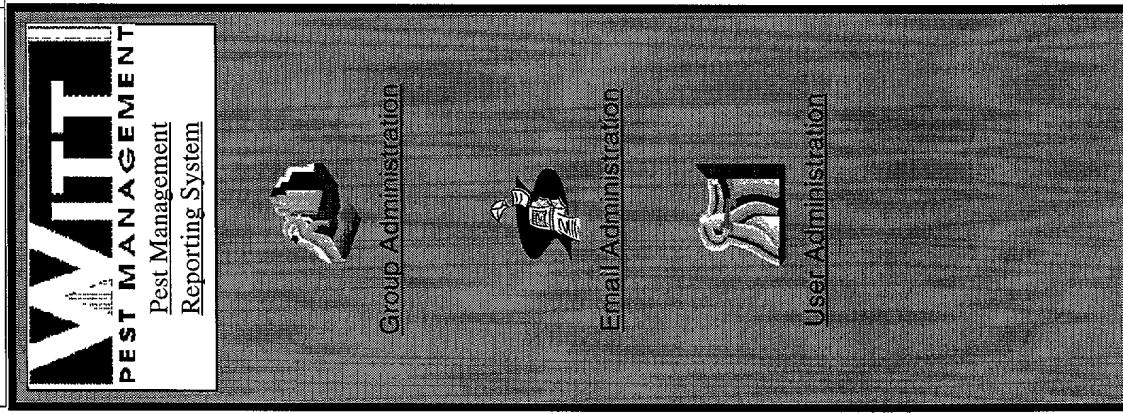
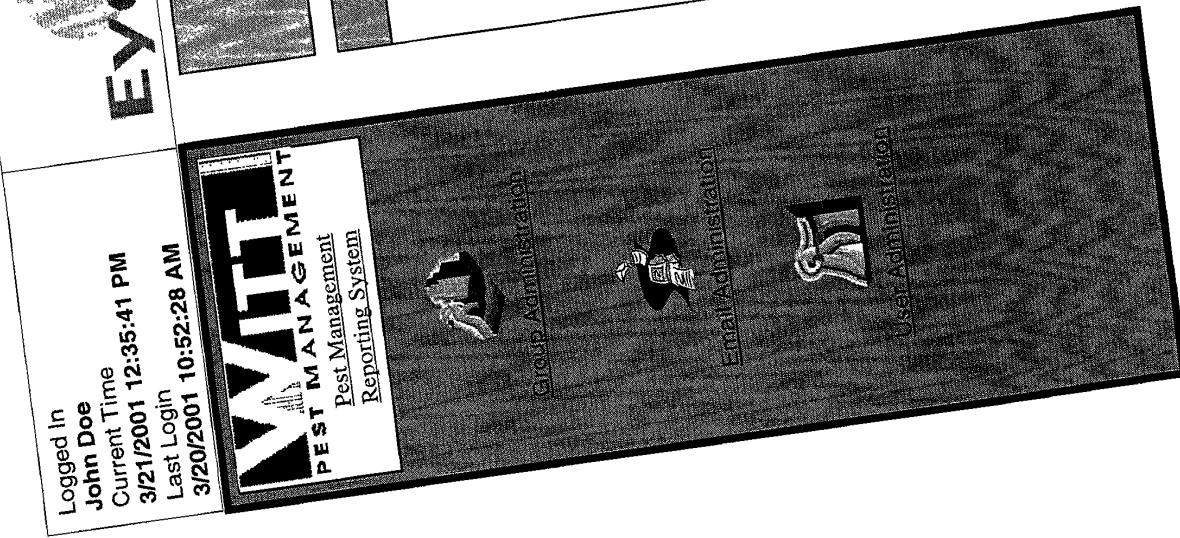
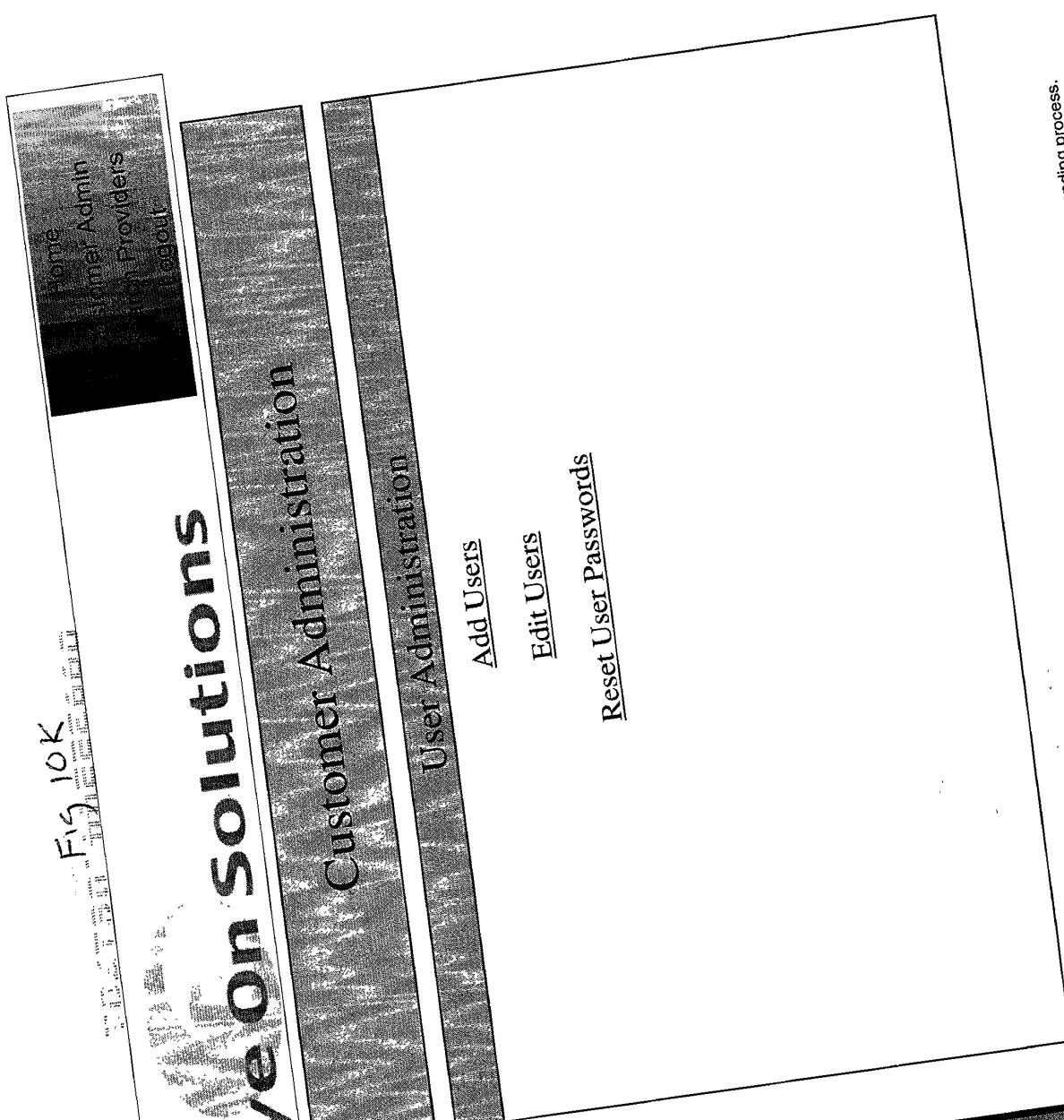


Fig 10J

| | |
|---|---|
| <p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>PEST MANAGEMENT Pest Management Reporting System</p> | <p>Home Customer Admin Group Providers Logout</p> <p>Eye On Solutions</p> <p>Customer Administration</p> <p>Email Administration</p> <p>Email Protocols: <input type="button" value="Weekly Summary"/></p> <p>Frequency: <input type="button" value="Weekly"/> Day: <input type="button" value="Every Monday begin 3/26/01"/></p> <p>Trigger: <input type="button" value="Group"/> Value: <input type="button" value="Region: 101"/></p> <p><input type="button" value="RESET"/> <input type="button" value="SUBMIT"/></p> <p>Group Administration </p> <p>Email Administration </p> <p>User Administration </p> |
|---|---|



F5 10 L

| | |
|--|--|
| Logged In John Doe | Current Time 3/21/2001 12:35:41 PM |
| Last Login 3/20/2001 10:52:28 AM | |

PEST MANAGEMENT
Pest Management
Reporting System

Eye On Solutions

Customer Administration

| User Information | Groups Assignments | Functional Areas | Email Notification |
|----------------------------------|--|--|----------------------|
| <input type="text"/> UserName: | <input type="text"/> Email Address: | <input type="text"/> | <input type="text"/> |
| <input type="text"/> First Name: | <input type="text"/> Last Name: | <input type="text"/> | <input type="text"/> |
| <input type="text"/> Address 1: | <input type="text"/> State: <input type="text"/> | <input type="text"/> Zip: <input type="text"/> | <input type="text"/> |
| <input type="text"/> Address 2: | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> City: | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> Phone: | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> Mobile: | <input type="text"/> | <input type="text"/> | <input type="text"/> |

* Entries marked in Red are required.

FIGURE 10

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|------------------------------------|-----------------------------------|------------------|--------------------|-----------------------------------|---|--|--|-----------------------------------|----------------------------------|--|--|--|--|--|--|--|--|--|--|---|---------------------------------|------------------------------------|-----------------------------------|---|--|--|--|--|--|--|--|--|--|--|--|-------------------------------------|------------------------------------|--|--|
| <p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>Eye On Solutions</p> <p>PEST MANAGEMENT Pest Management Reporting System</p> | <p>Home Customer Admin Group Providers Logout</p> <p>Customer Administration</p> <p>User Administration</p> <table border="1"><tr><td>User Information</td><td>Groups Assignments</td><td>Functional Areas</td><td>Email Notification</td></tr><tr><td><input type="text" value="jdoe"/></td><td><input type="text" value="jdoe@aol.com"/></td><td></td><td></td></tr><tr><td><input type="text" value="John"/></td><td><input type="text" value="Doe"/></td><td></td><td></td></tr><tr><td><input type="text" value="Store #35"/></td><td></td><td></td><td></td></tr><tr><td><input type="text" value="123 Main Street"/></td><td></td><td></td><td></td></tr><tr><td><input type="text" value="Pittsburgh"/></td><td><input type="text" value="PA"/></td><td><input type="text" value="15217"/></td><td><input type="text" value="1234"/></td></tr><tr><td><input type="text" value="412-555-1234"/></td><td></td><td></td><td></td></tr><tr><td><input type="text" value="Mobile: _____"/></td><td></td><td></td><td></td></tr><tr><td><input type="text" value="Page: _____"/></td><td></td><td></td><td></td></tr><tr><td><input type="text" value="SUBMIT"/></td><td><input type="text" value="RESET"/></td><td></td><td></td></tr></table> <p>* Entries marked in Red are required.</p> | User Information | Groups Assignments | Functional Areas | Email Notification | <input type="text" value="jdoe"/> | <input type="text" value="jdoe@aol.com"/> | | | <input type="text" value="John"/> | <input type="text" value="Doe"/> | | | <input type="text" value="Store #35"/> | | | | <input type="text" value="123 Main Street"/> | | | | <input type="text" value="Pittsburgh"/> | <input type="text" value="PA"/> | <input type="text" value="15217"/> | <input type="text" value="1234"/> | <input type="text" value="412-555-1234"/> | | | | <input type="text" value="Mobile: _____"/> | | | | <input type="text" value="Page: _____"/> | | | | <input type="text" value="SUBMIT"/> | <input type="text" value="RESET"/> | | |
| User Information | Groups Assignments | Functional Areas | Email Notification | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="jdoe"/> | <input type="text" value="jdoe@aol.com"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="John"/> | <input type="text" value="Doe"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="Store #35"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="123 Main Street"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="Pittsburgh"/> | <input type="text" value="PA"/> | <input type="text" value="15217"/> | <input type="text" value="1234"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="412-555-1234"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="Mobile: _____"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="Page: _____"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="text" value="SUBMIT"/> | <input type="text" value="RESET"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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F15 102

| | |
|--|--------------------------------|
| Logged In John Doe | Home |
| Current Time 3/21/2001 12:35:41 PM | Customer Admin |
| Last Login 3/20/2001 10:52:28 AM | Tech Providers |
| | Logout |

Eye On Solutions

PEST MANAGEMENT
Pest Management
Reporting System

Customer Administration

User Administration

Are you sure that you want to submit this new user? Review the user information that you submitted below and click yes to submit. After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

| | | |
|---------------------|----------------------------|---------------------|
| UserName: jdoe | Address 1: Store #35 | Phone: 412-555-1234 |
| First Name: John | Address 2: 123 Main Street | Fax: 412-555-4321 |
| Last Name: Doe | City: Pittsburgh | Mobile/N/A |
| Email: jdoe@aol.com | State: PA | Pager: N/A |
| | Zip: 15217 | |

Fig 100

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Home
Customer Admin
User Admin
Logout

Customer Administration

Select a user to edit:

SUBMIT

PEST MANAGEMENT
Pest Management Reporting System

Group Administration

Email Administration

User Administration

Fig 10P

The screenshot shows a web-based application for customer administration. At the top, a navigation bar includes links for Home, Customer Admin, Switch Providers, and Logout. The main content area has a header 'Customer Administration' with a sub-header 'Customer Administration'. Below this, a table lists three users: John Doe, Joe Smith, and Harry Time. A message 'Select a user to edit:' is displayed above the table. The background features a large, stylized 'Eye On Solutions' logo.

| | |
|--|------------|
| | John Doe |
| | Joe Smith |
| | Harry Time |

The screenshot shows a web-based application for pest management reporting. At the top, a navigation bar includes links for Home, Customer Admin, Switch Providers, and Logout. The main content area has a header 'PEST MANAGEMENT' with a sub-header 'Pest Management Reporting System'. Below this, a table lists three users: John Doe, Joe Smith, and Harry Time. A message 'Select a user to edit:' is displayed above the table. The background features a large, stylized 'Pest Management Reporting System' logo.

| | |
|--|------------|
| | John Doe |
| | Joe Smith |
| | Harry Time |

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Fig 10Q

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

Customer Administration

User Administration

Select a user to edit:

▼

SUBMIT

PEST MANAGEMENT
Pest Management
Reporting System

Group Administration

Email Administration

User Administration

Fig 10R

| | |
|--|--|
| Logged In John Doe | Current Time 3/21/2001 12:35:41 PM |
| Last Login 3/20/2001 10:52:28 AM | |

 **PEST MANAGEMENT**
Pest Management
Reporting System

Eye On Solutions

Customer Administration

User Administration

| User Information | Groups Assignments | Functional Areas | Email Notification |
|---|--|------------------|--------------------|
| UserName: <input type="text" value="jdoe"/> | Email Address: <input type="text" value="jdoe@aol.com"/> | | |
| First Name: <input type="text" value="John"/> | Last Name: <input type="text" value="Doe"/> | | |

Address 1:

Address 2:

City: State: Zip:

Phone: Fax:

Mobile: Pager:

* Entries marked in Red are required.

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Fig 105

| | | |
|------------------------------|--|--|
| Logged In John Doe | Current Time 3/21/2001 12:35:41 PM | Last Login 3/20/2001 10:52:28 AM |
|------------------------------|--|--|

Eye On Solutions

Customer Administration

Groups

| User Information | Groups Assignments | Functional Areas | Email Notification |
|------------------|--------------------|------------------|--------------------|
| Doe, John | | | |

User:

Selected Groups:

| |
|------------|
| Region 104 |
|------------|

Available Groups:

| |
|------------|
| Region 101 |
| Region 102 |
| Region 103 |
| Region 105 |

RESET

SUBMIT

* Entries marked in Red are required.

PEST MANAGEMENT
Pest Management
Reporting System

FIG 107

The image shows a software interface for 'Eye On Solutions' with a 'PEST MANAGEMENT' logo. The top navigation bar includes 'Home', 'Customer Admin', 'Search Providers', and 'Logout'. The main menu on the left lists 'Customer Administration', 'User Administration', 'Reporting System', and 'Group Administration'. The 'Customer Administration' screen displays a table with columns 'User Information', 'Groups Assignments', 'Functional Areas', and 'Email Notification'. A modal window titled 'User Administration' is open, showing a table with a single row for 'Doe, John'. The 'Available Functions' section lists 'User Administration', 'Group Administration', 'Email Administration', 'Pre-configured Detail Report', 'User Defined Detail Report', and 'Send Comments', with 'Group Administration' and 'Email Administration' marked as selected. The 'Selected Functions' section is empty. At the bottom are 'SUBMIT', 'RESET', and a note: '* Entries marked in Red are required.'

| User Information | Groups Assignments | Functional Areas | Email Notification |
|------------------|--------------------|------------------|--------------------|
| Doe, John | | | |

Available Functions:

- User Administration
- Group Administration
- Email Administration
- Pre-configured Detail Report
- User Defined Detail Report
- Send Comments

Selected Functions:

User Administration

Group Administration

Email Administration

Pre-configured Detail Report

User Defined Detail Report

Send Comments

SUBMIT

RESET

* Entries marked in Red are required.

Fig 104

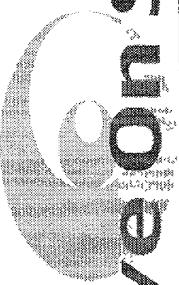
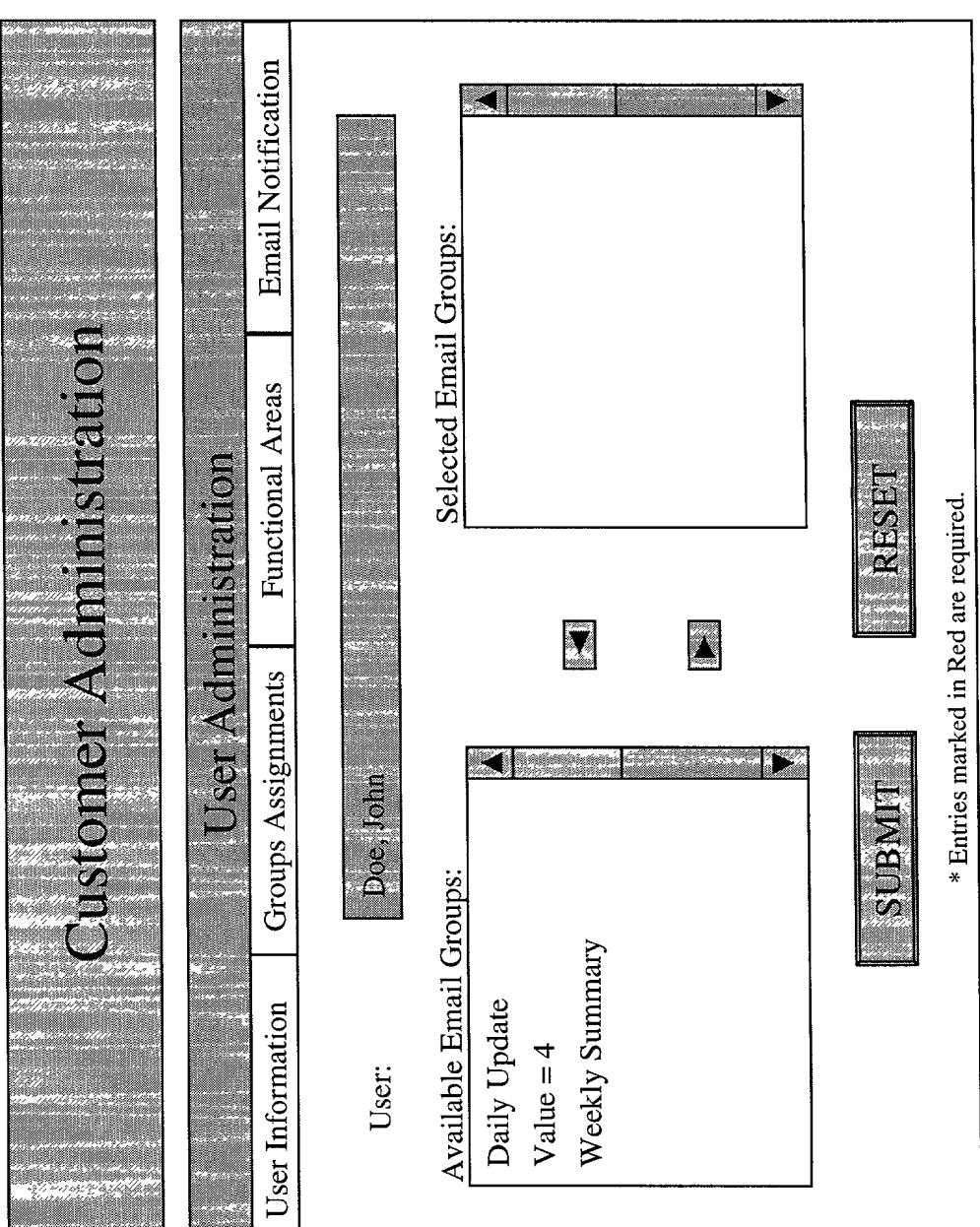
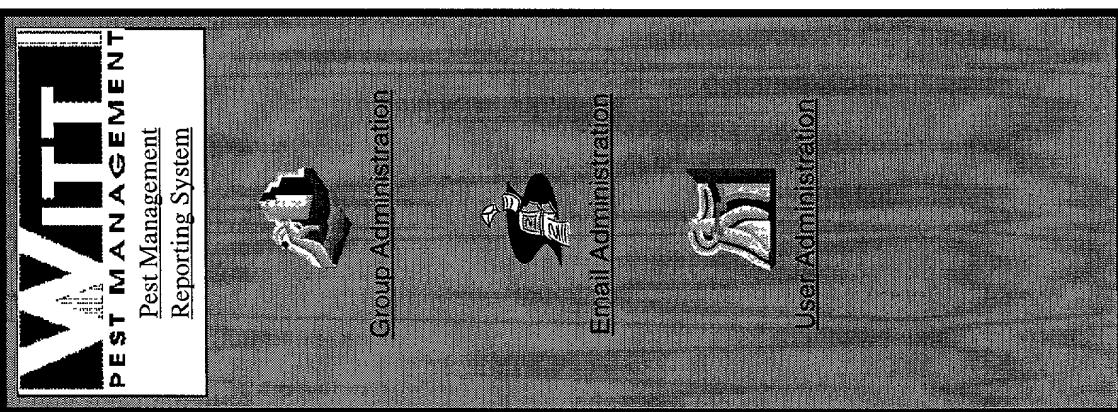
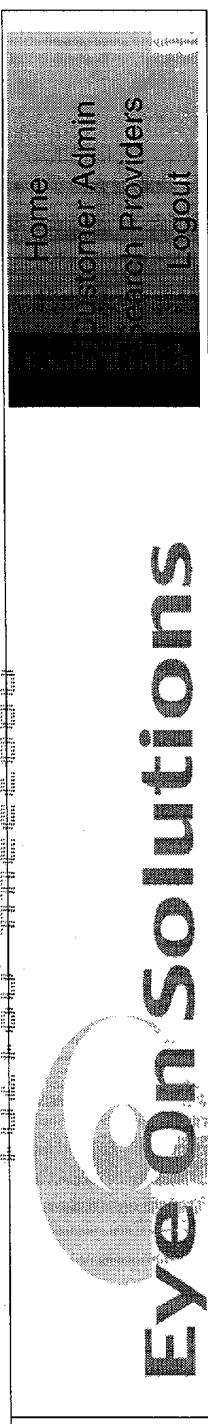
| | | | | | | |
|---|--|--------------|-----------|----------------|--|--|
| <p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>Eye On Solutions</p>  | <p>Customer Administration</p> <p>User Administration Groups Assignments Functional Areas Email Notification</p> <p>User: Doe, John</p> <p>Available Email Groups:</p> <table border="1"><tr><td>Daily Update</td><td>Value = 4</td></tr><tr><td>Weekly Summary</td><td></td></tr></table> <p>Selected Email Groups:</p> <table border="1"><tr><td></td></tr></table> <p>SUBMIT RESET</p> <p>* Entries marked in Red are required.</p>   | Daily Update | Value = 4 | Weekly Summary | | |
| Daily Update | Value = 4 | | | | | |
| Weekly Summary | | | | | | |
| | | | | | | |

Fig 10V

| | |
|--|---|
| <p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p> <p>EyeOn Solutions</p> | <p>Home Customer Admin Group Providers Logout</p> <p>Customer Administration</p> <p>Customer Administration</p> <p>User Administration</p> <p>Select a user: <input type="text"/> <input checked="" type="checkbox"/></p> <p>or</p> <p>Reset all user passwords</p> <p>SUBMIT</p> |
| <p>PEST MANAGEMENT Pest Management Reporting System</p> <p>Group Administration</p> <p>Email Administration</p> <p>User Administration</p> | |



Pest Management
Reporting System

Howdy

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

Customer Administration

User Administration

Select a user to edit:

| |
|------------|
| John Doe |
| Joe Smith |
| Harry Time |

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Fig 10X

The image shows a screenshot of the Eye On Solutions software interface. At the top, there is a navigation bar with links for Home, Admin, Providers, and Logout. Below the navigation bar, the main title "Eye On Solutions" is displayed. The interface is divided into two main sections: "Customer Administration" on the left and "User Administration" on the right. In the "Customer Administration" section, there is a sub-section titled "Group Administration" with a "Group Administration" button. In the "User Administration" section, there is a sub-section titled "Email Administration" with an "Email Administration" button. A text box in the center says "Select a user to edit:" with a dropdown menu showing "John Doe". A "SUBMIT" button is located to the right of the dropdown menu. At the bottom of the screen, there is a banner for "PEST MANAGEMENT" with the text "Pest Management Reporting System". On the left side of the screen, there is a sidebar with the following information:

| | |
|--------------|-----------------------|
| Logged In | John Doe |
| Current Time | 3/2/2001 12:35:41 PM |
| Last Login | 3/20/2001 10:52:28 AM |

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Fig 10Y

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Eye On Solutions

Home Customer Admin Customer Providers Logout

Customer Administration

User Administration

Are you sure that you want to reset the user passwords for the user(s) listed below?
After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

jdoe

YES NO

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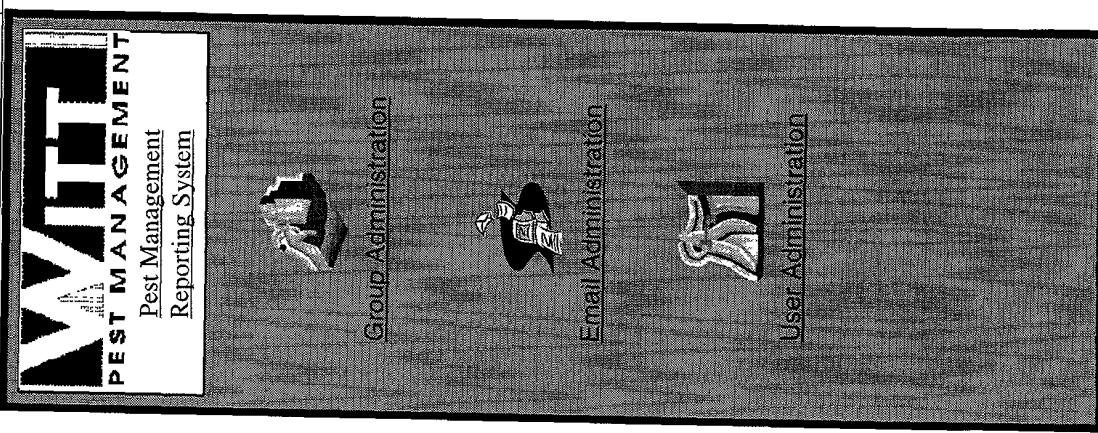


Fig 102

The image shows a screenshot of the Eye On Solutions software interface. At the top, there is a navigation bar with links: Home, Customer Admin, Search Providers, and Logout. Below this is a header with the Eye On Solutions logo and the text "PEST MANAGEMENT Pest Management Reporting System". The main content area has three buttons: "Customer Administration", "User Administration", and "Email Administration". A modal dialog box is open in the center. The dialog has a title "Customer Administration" and a message asking, "Are you sure that you want to reset the user passwords for the user(s) listed below? After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password." At the bottom of the dialog are two buttons: "Reset all user passwords" (highlighted with a red box) and "NO" (highlighted with a red box). To the right of the dialog, there is a "YES" button.

Logged In
John Doe
Current Time
3/21/2001 12:35:41 PM
Last Login
3/20/2001 10:52:28 AM

Customer Administration

Are you sure that you want to reset the user passwords for the user(s) listed below?
After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

Reset all user passwords

NO

YES

PEST MANAGEMENT
Pest Management
Reporting System

Email Administration

User Administration